

# COMPUTER WORLD

## THE NEWSWEEKLY FOR THE COMPUTER COMMUNITY

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NEWSPAPER

### NEWS IN BRIEF

#### Some Calif. Software Permanently Tax-Free

SACRAMENTO, Calif. Gov. Ronald Reagan last week signed into law a bill making certain software permanently exempt from taxation as tangible, personal property.

Only those programs that are basic operating programs will be taxed. Excluded from taxation are processing programs such as language translators and service programs.

#### Richardson Plans Laws On NCIC CCH Safeguards

BOSTON U.S. Attorney General Elliot L. Richardson said last week he has promulgated and will release soon regulations to safeguard the operation of the FBI's Computerized Criminal History file. Richardson said he has drafted but not yet introduced legislation ensuring such safeguards.

His statement was in response to a petition filed in Washington against Richardson and FBI Director Clarence Kelley in August by the American Civil Liberties Union and Massachusetts Gov. Francis W. Sargent (C.W. Aug. 15).

This response, in addition to the Justice Department's dropping of its suit against Massachusetts (C.W. Oct. 3), shows that "they have taken action," according to Andrew Klein, aide to Sargent. However, he said, "they haven't perhaps gone as far as we'd like."

#### '74 CDP Study Guides Out

PARK RIDGE, Ill. Copies of study guides for the 1974 Certificate in Data Processing (CDP) examination are available from Data Processing Management Association (DPM).

The deadline is Nov. 1, 1973 for filing applications for the examination to be held Saturday, Feb. 16, 1974.

Copies of the guide are available from DPM's International Headquarters, Certification and Testing Section, Education Department, P.O. Box 195, Park Ridge, Ill. 60068.

#### On the Inside This Week

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## 25% Price Cuts Seen if CDC Unbundles

By Michael Weinstein  
Of the CW Staff

MINNEAPOLIS Control Data Corp. is working on a plan for separate pricing of all hardware and software components that could mean a 25% reduction in the cost of the hardware, according to Jim Murdick, vice-president of Control Data Marketing Co.

If and when this plan becomes a reality, users will be able to specify and order systems exactly tailored to their needs, Murdick said.

For example, a very sophisticated user who wanted to write his own

operating software and/or use special hardware could order only the hardware and software he needed.

Separate pricing is both practical and overdue, Murdick said. "Over the past several years the cost of developing and building hardware has been declining while during the same period of time the cost of writing software has been increasing."

At the present time CDC spends about 60% of its research and development budget for software, he said.

But as the basis for pricing systems

has remained structured around the hardware, the situation is that hardware subsidizes software. If the prices for equipment were allowed to reflect the real cost of development, users would see a decreasing price for the hardware accompanied by an increasing price for the software, he indicated.

Unfortunately for the user, he has seen neither, since in most cases he buys a complete package.

Under the proposed CDC plan the user would be provided with a price. (Continued on Page 2)

### Anticompetitive Charges

## Calcomp Hops on IBM Suit Bandwagon

By E. Drake Lundell Jr.

Of the CW Staff

LOS ANGELES Calcomp has become the first of the independent peripherals or leasing firms to sue IBM in the wake of the decision in the IBM-Telrex case. With last week's filing in Federal District Court for the Central District here Calcomp claimed damages "in excess of \$100 million."

While Calcomp noted the exact amount of the damages would be to be determined in the trial, the award could run to over \$300 million since actual damages are tripled in antitrust suits. That is, if Calcomp is successful.

Commenting on press reports of the action, IBM said the suit "is without merit and we will defend ourselves vigor-

ously."

The Calcomp suit, which closely parallels the Telrex action, claimed that in the 1969 to 1972 time period IBM attempted to destroy, suppress and eliminate competition in the plug-compatible peripherals area of the computer industry. This was accomplished by IBM, the suit claimed, by cutting prices on independent peripheral equipment while at the same time raising prices on central processors, so the user continued to pay approximately the same prices for his total system while the competition in the peripherals area was cut out of the market. Calcomp officials indicated their action against IBM would rely heavily on many of the same documents used by Telrex in its case against the industry leader since those documents are now in the public record.

In addition, legal sources noted that since those documents are now public record it might be easier and faster to try the Calcomp actions since the amount of time needed for discovery might be reduced.

Telrex spent over a year combing through IBM records to find the documents that the judge found so convincing of IBM's monopolistic intent and practices.

At the same time, Calcomp stands less

of a chance to be challenged on theft of trade secrets grounds, Calcomp spokesmen noted, than was Telrex since Calcomp has never made a practice of hiring engineers from IBM.

#### Personnel From XDS

The firm, which got into the plug-compatible peripherals business in mid-1969, was founded primarily by personnel from Xerox Data Systems, and out of its engineering staff only one or two employees ever worked for IBM — and they had worked for some other firm between the time they left IBM and joined Calcomp, the spokesmen said.

In the Telrex case IBM countered Telrex for theft of trade secrets and unfair business practices and won a judgment of \$21.9 million on those charges due largely to the Telrex practice of luring IBM engineers away and offering them huge bonuses to duplicate products they had been working on at IBM.

The IBM countersuit also served to tie up the management of Telrex for a considerable period of time, sources noted, because of the necessity of taking depositions — a delay that almost caused a delay in the trial and certainly took Telrex management's attention away from its business for a considerable time.

## Guilty Plea Filed In '70 Bombing At Army Center

By Marguerite Zientara  
Of the CW Staff

MADISON, Wis. — A former University of Wisconsin student has pleaded guilty to charges stemming from the Aug. 24, 1970, bombing of the University of Wisconsin Army Mathematics Research Center in which a physics researcher was killed and a Control Data Corp. 3600 system was destroyed.

Karlton Louis Armstrong made his plea before Circuit Judge William C. Sachtleir to reduced state charges of second-degree murder and arson.

Armstrong also pleaded guilty before federal Judge James L. Doyle to several federal charges relating to the center's bombing as well as another attempted bombing — of the Baraboo, Wis., Army munitions plant on Jan. 1, 1970.

The federal charges relating to the university bombing include a conspiracy count, involving the destruction of government property — specifically a computer and a nuclear accelerator owned by the Atomic Energy Commission — as well as two charges connected with the federal firearms statutes, according to the U.S. (Continued on Page 2)

## APL-Dedicated Microprocessor Has 16K Memory, Weighs 20 Lbs

By Michael Weinstein  
and Don Levitt  
Of the CW Staff

ONTARIO, Canada — A full APL (A Programming Language) capability is available in a portable computer system weighing less than 20 lbs and costing \$3,500 from Micro Computer Machines, Inc. here.

The basic microprogrammed machine comes with central processor, 16K bytes of memory, typewriter keyboard, plasma display screen and an optional (11,500) cassette tape subsystem. The system is operated either from internal rechargeable batteries or from standard electrical current.

Due to the nature of APL, size of the system and cost, the MCM/70 is expected

MCM/70 Without Optional Cassette to be most attractive to end users wanting a programming capability without the need for an interim program.

To accomplish this end-user thrust, the MCM/70, a spokesman said, has been designed to overcome two historic drawbacks of APL.

• Poor data base capabilities that (Continued on Page 2)



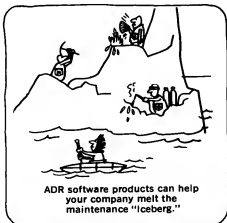


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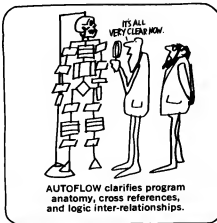
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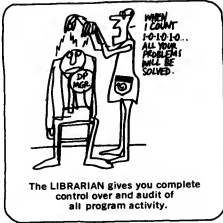
\*EDP Analyzer, October 1972, That Maintenance "Iceberg," P.1. (Send for complimentary copy.)



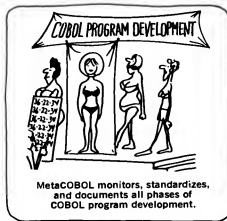
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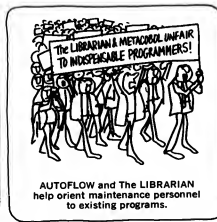
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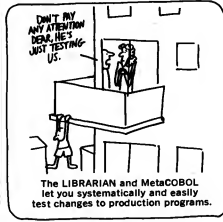
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## Two Input Errors Plague Seattle Election

Special to Computerworld  
SEATTLE—Two small input errors caused king-sized headaches for King County election officials evaluating results of the recent primary.

The two errors, detected separately, brought two different challenges to the election results. This is the second year of punched card balloting in Seattle.

First, a control card changing a preliminary vote tally from "summary" mode to "move" mode was inadvertently left out.

As a result, ballot counts which should have been entered as totals were added to previous totals instead. One result was a report of 87,000 persons voting for mayor in nearby Auburn, a city of 22,500. (Final totals show only 2,287 voted.)

This error only impacted preliminary unofficial ballot totals

released for the convenience of a Seattle morning newspaper, according to Norward Brooks, King County director of records and elections. The morning newspaper reported the error, changing the result was "a stream of outrageously inaccurate election results" and "chaos."

The second error, seemingly more innocent, had a more serious impact. In some instances of several precincts voting in the same polling place, ballots were prepared to contain candidates for office in more than one precinct. Header cards, inserted in front of the punched card ballots, were to be used to screen out the tallying of votes cast across precinct lines.

But at least one header card was not inserted by election officials, and about 100 cross-precinct votes were counted which should not have been. The

county's DP manager, Helmut Endress, explained: "We had people working 32 hours at a stretch, and I guess, we just pushed them too hard."

The computing problems came on the heels of a telephone equipment breakdown election

night in which 22 to 35 special election phone lines were out of commission, slowing vote counting from outlying precincts.

Election officials are carefully checking vote tallies to determine if any other errors were made.

## Mass. Gov. Sargent Writes Governors on NCIC Curb

By Marguerite Zientara

Of the CW staff

BOSTON—Massachusetts Gov. Francis W. Sargent, after receiving a letter from a citizen claiming he found nearly all the members of his family listed in the FBI's computerized criminal history file, has taken another step in his continuing protest against the computerized system [CW, July 11, Aug. 13].

Sargent has written letters to the nation's governors urging them to join him in petitioning the Justice Department and Congress to provide safeguards on the system which, he said, contains the names of "thousands of innocent citizens."

"Once a state joins NCIC (National Crime Information Center)," Sargent wrote, "a state's laws and procedures become ineffective as the state files are copied and stored for national dissemination . . ."

The letter Sargent received said a relative working as a deputy sheriff had checked his family through NCIC. He found the citizen's mother listed because when she was 18 years old neighbors complained of a noisy sorority party.

### '74 NCC Plans Progress

MONTVALE, N.J.—Plans for the 1974 National Computer Conference are progressing with the conference date some seven months away.

This conference May 6-10, at McCormick Place in Chicago, will feature over 100 sessions in 15 designated areas of interest, according to the American Federation of Information Processing Societies.

The program includes 10 major industry applications—communications, health care and biotechnology, education, manufacturing, distribution, retail, government, finance, industrial process control and transportation—as well as five science and technological areas—computer architecture and hardware, software systems, computer networking, information management and management acceptance.

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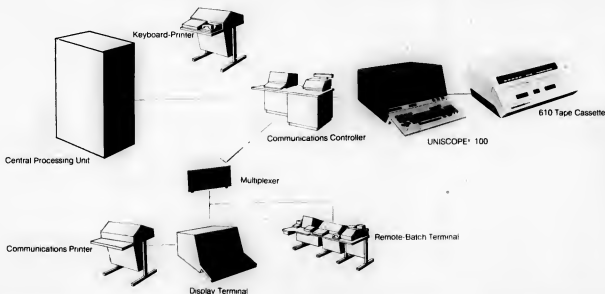
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# Mammoth DP Conversion Involves 1,100 Programs

By Marvin Smallhiser  
C West Coast Bureau

SACRAMENTO, Calif. — The State Department of Human Resources Development (HRD) has completed one of the largest

total computer conversions ever undertaken by a state or local government.

In shifting to an IBM 370/165 and ANS Cobol, some 1,100 programs were converted in a

job that required 80 man-years of HRD staff time.

The cost of the conversion is estimated at \$3 million "conservatively" for both hardware and software, according to Robert S. Clemens, data operations manager of HRD.

The conversion, he said, is providing significant savings, primarily in programming staff time for the maintenance of systems.

## Two 360s, 7080

The HRD system, which handles unemployment and disability insurance payments, had consisted of two IBM 360/30s and an IBM 7080.

Seven different program languages, accumulated since the HRD got an IBM 702 Model 1 in 1956, had to be converted. They included 702 Autocoder, 7080 Autocoder, 7080 Cobol, 360 Assembly, 1401 SPS (emulated on the 360/30) and Fortran.

The major problem, Clemens said, was the documentation and test data.

"Many of our programs were in use a number of years and were changed without changes in documentation," he said. "Some test data was not sufficient to test all programs entirely and we had to spend time so we could test programs before and after the conversion."

## Large Staff Involved

The HRD data processing division has a staff of 500, with 40 to 45 persons from systems and programming involved in the conversion. Another 30 people

from management and technical support areas were heavily involved.

Clemens said 25 to 30 systems were analyzed.

## Hardware Store

The HRD's hardware now includes the 370/165, which it purchased, and leased IBM peripherals that include 16, 3420 tape drives, 34 spindles of 3330 disk drives, four 1403N1 line printers, two card reader-punch combinations and two stand-alone card readers.

The CPU has 1M byte of core and HRD is acquiring an additional megabyte through competitive bidding.

Clemens said that because of the availability of funds and the savings available, the department chose to purchase the CPU. The peripherals, he said, were leased from the same source to avoid a multiple supplier problem during the implementation of the system.

But by the end of this fiscal year, the department will have gone out to bid to replace all or some with competitive plug-to-plug devices.

The 370, HRD said, is the largest, fastest single processor computer system currently in use in California state government.

## How It Was Done

The method HRD chose for the conversion was to give IBM a \$1.2 million contract for the language translation.

Then IBM, because of the size of the job, subcontracted a portion of the work to Rend Telectronics, Inc., a Bay area com-

puter software firm.

IBM converted 500, 360-type programs. Rand converted 400, 7080 programs and HRD converted 200 miscellaneous programs itself.

Clemens said it took almost two years from the time the first programs were sent to IBM until the conversion was completed and the system was up and running on May 31 of this year. HRD said the effort was "painstakingly controlled to assure fair and even competition to all vendors."

It described the job as "one of the cleanest major computer acquisitions ever completed with California state government."

## Space Plan Not Hot Air

HOUSTON — Scientists are teaming up balloons and mini-computers to develop experimental procedures for use aboard the Space Shuttle.

New researchers are using a Digital Equipment Corp. PDP-8/E connected to an instrument package in a high-altitude balloon by a two-way radio-telemetry link to study cosmic rays.

The balloon's instrument package conducts a series of experiments against the 370, transmitting data to the computer over the radio link.

The computer analyzes the data and transforms the results into a form of graph on a CRT. When unusual results appear, the researcher has the option of instructing the instrument package, via the radio link, to analyze an experiment more precisely.

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Never before has so much confidential information been available to the computer user.

Thanks to actions in Federal Court, IBM's internal papers on its IBM 370 have been brought to light. These "Greybooks" contain a wealth of previously unavailable information on the various models of the 370—including detailed plans for last year, next year, and every year through 1980. Even IBM salesmen haven't seen most of it. And it can be an invaluable planning tool for any computer installation.

Now these Greybook reports are available to you—in clear, easy-to-read book format—with a page-by-page commentary by the well-known, user-oriented columnist, Alan Taylor.

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# MIS More Than an Information System—It Must Aid in Decisions

By Don Leavitt  
of the CW staff

CHICAGO — By itself, an improvement in the supply of information — even a vast improvement — will not improve the management. Speed is immaterial if the information isn't needed in the decision-making process, according to John Reed, executive vice-president of First National City Bank, New York.

Keynoting the fifth annual meeting of the Society for Management Information Systems, Reed said his bank had found, in the seven or eight years it had been working with MIS, that the concepts put forth as the system developed have had a more profound effect on the bank than all the data that had been collected.

## The 'Nervous System'

An MIS is — or should be — "the nervous system" of any organization and should grow over time and be sensitive to changes throughout the organization, he explained.

The bank began its formalized MIS planning in 1967. Reed went on, and the original five-man study group now has its own CPU — a 370/155 — in addition to the equipment the DP department uses.

MIS as it evolves is more than an information system; it should help management in deciding where the corporation wants to go, and how to get there.

In that context, he told SMIS, the "data assembly function," the techniques actually used to gather and store information, is of little importance to the decision-makers. But the MIS professional who interfaces between the user/manager and the DP staff has to be an "artist," bringing an intellectual input and his personal focus to the process.

Among the concepts made possible by development of an MIS is a top-down

management approach to the setting of targets and goals. Under this concept, top management can propose any goal or targets it feels appropriate and lower management, with the MIS facilities to support it, is required to respond to every suggestion from the top.

This frees the top decision-makers to use their imaginations and come up with bold, new ideas, secure in the knowledge that the ridiculous ones will be "shot down" before they ever become true goals of the bank.

MIS is used in this instance so the junior managers can forecast the future and not just explain the past, Reed continued. The system allows all concerned to better manage the changes that are perceived and that do occur in any organization's operations and environment.

Extracting information from the conventional banking service applications and combining it with input from other sources has allowed the bank to get a much better idea of how well or how poorly it is doing by customer, by "product" (service) and by location, including branches and departments internal to the bank.

## She's Good With Numbers, Too

GLASGOW, Scotland — From now on all requests from and messages to your CPU should be addressed to Ms. Computer.

A university professor here has decided that computers are feminine. He based his decision on the fact that computers share many attributes with the female sex.

"They are admired for their configuration," he said, "they have the ability of total recall and correct all our mistakes. And, of course, they are future foolishness. Also, they are, they are always right."

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## Editorials

### Murphy's Law Revisited

In their haste to protect individual rights, Iowa legislators have apparently passed a law permitting secret arrests.

Originally hailed as a model for protecting privacy, the Iowa law controlling computerized crime information was interpreted by police officials as prohibiting the release of all current arrest information.

Attorney General Richard Turner correctly assessed the situation when he called it a "classic example of carelessness in legislative drafting." Fortunately, he also ordered a halt to the secret arrests, and to the practice of "dissemination of arrest records of the innocent, but not the guilty."

Whether this is an example of Murphy's law (anything that can go wrong will go wrong) or of sabotage by literal interpretation of policy is uncertain. But worse yet, things won't change until the legislature is convened next March.

The attorney general's ruling plugs one hole in this law, but others might be found. And even worse is the uncertainty over the success of the next version, or the likelihood that other existing laws will be proven ineffectual or inaccurate.

If, as the story suggested, the resistance to the new law was part of the reason behind the "misinterpretation," then we await future developments with trepidation.

### Really a Coincidence?

The Data Processing Management Association announced a rare profit at the same time it announced indecision on whether it wants to join the American Federation of Information Processing Societies.

Coincidence or cause/effect?

The ramifications of becoming an AFIPS member are both political and economic, for the future of DPMA's conference could be in question. And DPMA has apparently credited this year's annual conference as one of the chief reasons for its first profitable year in four years.

It's time to take the bull by the horns. We see AFIPS membership as a plus for DPMA and for the user community. The move would also "legalize" AFIPS as the total voice of the computer community.

What's the holdup?

## Santiago, Moscow and Ottawa

September was international month for me, intellectually and professionally at my rate. It also was the month I moved my family and my possessions (read, "encumbrances") north to Bean/Cod Country. Most of said encumbrances, anyhow: seven sofa cushions and my brand new leather overcoat. Warner von Brown, are still en route, I hope!

First international item was the Chilean takeover. I have been corresponding with contacts in Santiago and in Buenos Aires about the Stafford Beer question—whether Chile was really being guided economically by a computer system.

In the long run, we may have better access than under the Allende regime, and a clearer answer about that mysterious control room. But for the moment, we're cut off. And journalism aside, I hate to see another military junta in Latin America, ugly and restrictive though the socialist regimes may be, they don't pillage like the Perons or torture like the generals.

Then came the cables from the Academy of Sciences to the Soviet academy. Wow! For once, some gutsy action from one of the most ingenious and nurtured societies on the national scene. They never would have done it under Fred Seitz; bravo, Handler—bravo, Harrison Brown!

For those happy Middle Westerners whose papers don't carry such stories—hello, Indianapolis!—what our usually amug and somnolent scientist did was to send two cables to the Russians saying, "Lay off Sakharov and Solzhenitsyn, you lunks, or we won't tell you what's inside the '7600!" Absolutely great, and the more so considering the source.

If there is to be substantial non-mercantile technical cooperation between the Soviets and ourselves, it will be channeled largely through the two academies. Theirs is completely the tool of the regime; ours, happily, is not.

And finally, I'm writing this in Ottawa. After a Black Hat scene in Santiago and a White-Hat-Army scene in Washington/Moscow, it's nice to be immersed in the clear air of Canada and the informal good will of ICA people. This is the Intergovernmental Council for ADP, a club of senior central-government computer people from 17 countries. The chairman is French, the vice-chairman Dutch, the secretary-general Israeli; we

had members from Australia, Japan and Korea as well as North American and Europeans. Good vibrations! (It got to go as an ex-officio, as a journalist, which I'm not much of yet anyhow.) Attention was focused on the new Canadian EDP Master Plan, which is up for approval in the higher reaches of the government.

Without getting into detail, or saying too much too soon, it is probably OK to call it a plan for centralization; three kinds of centers are proposed—departmental, functional and service-wide application. The defense people will have one of the first; resources and environment people in several departments will share one of the second; a personnel management information system like the Australian Mandata system will be one of the third. And telecommunications, where the Canadians are conspicuously advanced, is being taken into account all down the line.

The Ontario provincial government also has a master plan, and it focuses on a rather different aspect. Instead of attempting to control its computer installations and people and suppliers at the procurement point, as the Brooks Bill tried to do in Washington, the Ontario idea is to cost out the internal operations in full, with startup costs and training expenses and "marketing," and let private contractors bid on the same services. My estimate was that the public service operations would have about a 30% edge over the private sector (10%, profits not required; 20%, greatly reduced proposal costs), which seems about right to overcome their inflexibility in compensation and recruiting, and general government poppiness.

Next week, Amsterdam and London.



Heck Ground

## Letters to the Editor

### Give Mini Credit — It Does Fill a Gap

Warren J. Sharp [CW, Sept. 19] may be a director of marketing, but he obviously has not done his homework on the mini, or else is talking in specific terms about the wrong market. The advantages of the mini are self-evident, and place it in a market untouched by the super-computers.

Firms that can justify annual data processing costs of up to \$150,000 should well look at the vast variety of minis on the market. Sharp seems to think these companies are interested in high-volume, high-speed output.

I contend that most of these potential users would more likely be in a multiple, low volume-per-file environment. After all, what is the average number of accounts receivable and payable for a firm of this size? And what applications are likely to be implemented on the first mini? Surely not forecasting, modeling, and other abstract, advanced systems. The bread and butter work of accounts receivable, payables, inventory, pay-

roll and job costing is going to be first.

For \$1,200/mo, several mini offer a 16K processor with several software languages; one to two spindle disk drives with capacities beyond 10M bytes; CRT control terminal with interactive operating system; and 60 line/min impact printers capable of multiple copies.

For a few dollars more, tape drives, additional disk drives and faster printers can be had. Say, for a top-notch state-of-the-art minicomputer system, \$2,000/mo.

Let's see the cost figures on that IBM 370/155. And, as Sharp would discover if he were to investigate a few mini manufacturers, they can, indeed, do nearly anything his 370 can. (Perhaps not as fast as the 370, but at bicycle prices he expects Indy 500 speeds?)

Sharp may merely be overstating the requirements of the medium-scale firm interested in a mini. Their needs involve a system that can handle a foreseeable workload.

Few companies experience bursts of growth that would overload a computer under-

loaded last year, and if they did, they could afford to upgrade. His concern over the obsolescence of a mini is misplaced. Minis do not have a notorious wear-out rate.

In fact, they have the highest reliability factors in the industry. If the mini can handle a firm's needs at 30% to 50% capacity now, it is not unreasonable to assume that five years from now the mini might not yet be saturated. And, in most cases, minis are upgradable to higher-speed processors.

In addition, if the workload grows more rapidly, why not run two minis, which not only doubles the capacity, but provides an on-site backup for critical processing in case of a failure.

Perhaps Sharp's most serious error is in estimating the print-out requirements in a system.

To assume one line of printed output for each item input (the card, record, or as the industry average is ridiculous!) Exception reporting, summary reports, on-line file inquiry and microfilm output have revolutionized the human-readable output

media.

Few executives still need the 12-in.-thick detail listings as security that the computer is working. At 250 line/min, probably the fastest inexpensive impact printer limit, over half-million lines are possible in a 40-hour week. And video-tapes relieve a great deal of this load for file inquiry, program development and testing. The old concept of "card input, line output" is just that — old.

Let's give the mini credit. It fills a gap for the industry. It's not meant to be the fastest thing on transistors. It is merely a greatly scaled-down piece of equipment for those who have no need for more. And, though it is scaled down, the processing capabilities are still incredible.

Kenneth Patrick  
Analyst/Programmer  
Southern Illinois University  
Carbondale, Ill.

### More Meat Than Bones

The CI Notes section in the Sept. 12 issue claims that Interdata plans to introduce two new minicomputers to compete with our Nova 2 line. You referred to

the Nova 2 as a "bare bones" machine. That is not true.

The Nova 2 is a 16-bit parallel central processor, with a 6-level interrupt structure, a direct memory access data channel, a chains, power supply and full peripheral I/O bus connector.

Both Nova 2 models are available with up to 32K words of memory, and can support our Real Time Disk Operating System.

They support all the peripherals Data General offers. The Nova 2 is a Data General software Nova 22 can do anything any other Nova-line computer (except the Nova 840) can do.

Stephen J. Gual  
Marketing Manager  
Processor Products  
Data General Corp.  
Southboro, Mass.

Computerworld welcomes comments from its readers. Preference will be given to letters of 150 words or less. Letters should be addressed to: Editor, Computerworld, 100 Washington St., Newton, Mass. 02160.

# THE DECISION: Winners but Losers?

by Jim Orton



'I Had to Crowd Him, He'd Have Taken Up the Whole Beach!'



'Sure It's a Good Thing—for Bargain Hunters...'



'Mostly It (Ouch) Went Pretty Well...'



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Backlash?

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# Have IBM's Methods Hurt Users and Professionals?

The most important computer news in the national press this month has, of course, been the Telex-IBM decision. In it Judge A. Sherman Christensen calculated that computer companies, including IBM, are a tiny small corporation in one peripheral area had been illegally damaged by IBM's actions to the extent of over \$100 million. He also noted Telex had been indulging in illegal practices, and fined it \$21.9 million.

All this news, with its resulting financial implications, makes good griet for the lay press.

But the more important issue relates to computer users and computer professionals generally. How have they fared? Have they lost anything as a result of this atmosphere of corporate illegality? That is the urgent question which can no longer be responsibly side-stepped by information professionals.

## User Loses in Two Ways

Computer users seem to have lost in two ways since IBM took over computer-industry leadership in the fifties. If the facts found by the judge are correct, users seem to have lost the opportunity to have better peripherals provided by substantial competitors. Users also seem to have simultaneously lost the opportunity to have cheaper peripherals than IBM would provide—while possibly any apparent low cost of peripherals, because of IBM price cuts, may have been offset by price increases in central processors.

This is a serious matter, one which can cause users financial problems, and consequent corner-cutting which tends to lessen quality control. And quality is something information systems urgently need if they are to be reliable.

Responsibility for reliable systems, of course, lies with information professionals. By being deprived of budgets and the access to competitive ideas and services, professionals had obviously been hurt just as much as users who rely on the professionals.

But professionals may have been hurt even more by the general atmosphere of illegal behavior which apparently is admitted to exist in the DP supply industry. (Computers are only a supply, just like paper, from the point of view of an information professional.)

*"Since IBM took over the leadership of the industry in the late fifties, we have lost the path to real information professionalism, and this is what really hurts user and professional alike."*

I suspect herein lies the greatest loss to the user and professional: they have accepted an atmosphere of basic irresponsibility as natural—not as something to be denounced vigorously whenever it dared raise its head. Moreover, there appears solid evidence supporting my position—evidence which should not be ignored.

## Allows "Decommitments"

The basic attitude of IBM permits the practice of breaking commitments without expecting to make full recompense to those who rely upon its commitments, and this is perhaps best illustrated by the word "decommit."

This was previously used to describe some assumed right to withdraw from inconvenient promises, but was originated by IBM in the middle sixties.

If anyone cares, at a professional level, about information reliability, then the word and its use by a major part of the profession are dangerous. So also is the attitude of the corporation and its em-

ployees where such thinking is encouraged.

Consider IBM when it joins various professional bodies. IBM is, for instance, a perfectly proper company member of the American National Standards Institute, and is therefore expected to support the ANSI rules.

One of the ANSI rules is that companies shall not be given representation upon ANSI committees where there is an industry body available to which it belongs, and which has standardization activities. IBM belongs to not one, but two such bodies, both of which (ACM and CHEMA) have standardization activities. But both IBM and these bodies continue to sit and vote on the X3 Committee, thus making a mockery of the ANSI assurances of proper balance in standards.

Another professionally important body is the Conference on Data Systems Languages. Codasyl controls the changes in Cobol and can obsolete current forms of Cobol prematurely—just as IBM has planned to obsolete System 370 pre-

turally.

Codasyl membership is reserved, by its constitution, for individuals. This same denial of membership rights to corporations is a prominent part of the Codasyl letterhead.

One Codasyl officer told me this was deliberate to avoid charges of collaboration between competing manufacturers. Despite this, IBM maintains membership in Codasyl in its own name. The promises on the letterhead and in the constitution appear simply to be "decommitted"—they can continue to be used without disturbing the professional consciences of the professionals who have to associate with IBM on the committee.

Again we see the intrusion of unreliability of information into the centers of information professionalism.

## Even in Societies

The influence of IBM can even be seen in our professional societies. The Association for Computing Machinery (perhaps only central processors and one-armed

bandits should be allowed to join) includes IBM among its corporate members (at \$1,000 per corporation). However, the ACM constitution does not permit IBM to exert any direct influence on society decisions. The constitution of the society reserves all important decisions for the individual membership. Even the executive council is supposed to refer any important matter to members.

But historically the executive council does no such thing. Time after time decisions which are obviously important are made by the council either without the membership being allowed to effectively participate in its constitutionally protected role, or even in complete defiance of member wishes—as occurred recently in enforcement of professional ethics.

In these matters IBM employees have exerted considerable influence over the executive council—often sitting as president, vice-president or other such influential positions and creating policy which is supposed to be reserved for the in-

(Continued on Page 12)

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## Professional Practices

# Perot's EDS Service Called 'Exemplary,' 'Inexcusable'

In the Aug. 22 issue, Norman P. Kelly, president of National Time Sharing & Data Services, Inc., Buffalo, N.Y., questioned the professionalism of various reported aspects of medicare handling by Electronic Data Systems of Dallas. What follow here are two other views of the matter.

One letter, written in response to Kelly's article, is from the chief executive officer of California Blue Shield. The other, written before the Kelly article was published, is from the president of a local California medical society detailing his efforts to obtain payment checks from California Blue Shield.

Comments on matters of professional practice as revealed in these letters, or in the original Kelly article, are welcomed, and should be addressed to Alan Taylor, c/o the Professional Practices Page, Computerworld, 797 Washington St., Newton, Mass. 02160.

## Cheers From Blue Shield

First of all, I would like to say I am not a regular reader of *Computerworld*, and the issue of Aug. 22 came to my attention because of Norman Kelly's blast at EDS. Frankly, I was astounded that *CW* would print such an article because it obviously smacks of sour grapes.

Either Kelly is a disgruntled former EDS employee or an unsuccessful bidder against EDS. Otherwise he would not have written such an article with so many misstatements of fact which appear to be quite intentional.

Blue Shield of California still may be the largest user of EDS computer services. We hired EDS in 1969 for a very good reason, simply because we could not get what we needed from our in-house operation.

Since hiring EDS, Blue Shield of California has developed an exemplary per-

formance in Medicare administration which is rated high among all categories of measurement with other carriers. Performance equal to this achievement has been obtained in our administration of California's Champus program, and our private standard business.

We are truly more competitive today than at any time in the history of this corporation, and a fair share of this success is a result of the efforts of EDS in the supply of data processing services.

Ordinarily, I would ignore the type of article written by Kelly as just another crank ventilating his spleen. However, in this case, because it was so blatant with inaccuracies, I felt compelled to put EDS' computer operation, with regard to this company at least, in the proper perspective.

Thomas C. Paton  
President, California Blue Shield  
Los Angeles, Calif.

A biographical note to Kelly's letter called attention to the fact that his company had protested EDS contracts in the past, and that he had protested the rejection of his own company's bids in various federal contracts. He is, indeed, an EDS competitor.

This letter by Paton is printed in its entirety, and we invite substantiation of the charges that Kelly's letter was blatant with inaccuracies. Ed.

## 'Simple Computer Error'

Alan Taylor's columns concerning the problems of the public with computer billing services are most interesting. Here's a true story that happened to one of the physicians in this area.

He asked me to help him with a serious problem in his medical office billing, and as I was personally acquainted with some of the political "powers" in the organization concerned, I was successful. But on his own, he could get nowhere.

Some time ago, a well-known surgeon from our community noted he was no longer receiving payment checks from California Blue Shield. The data processing for California Blue Shield is done by Electronic Data Services (sic) of Dallas. This corporation is controlled by Ross Perot.

The physician, after a two-month delay, started calling the field representatives of California Blue Shield and wrote them numerous letters. He was finally informed the computer no longer had a correct address for him.

He was told a check that had been mailed to him had been returned to California Blue Shield with the notation "not at this address." This was duly entered on the computer and therefore no further checks could be sent to him. This was in spite of the fact that he was continuing to bill the group regularly.

He was assured the matter would be taken care of, but it was not, and after another month's delay, he came to me in desperation, as I was president of the local county medical society.

It is obvious the post office made a mistake in delivering the check, but the actions of the insurance company and the computer people was completely inexcusable.

In answer to his questions, however, he was told it was a "simple computer error."

My example, in a sense, is similar to the problem Taylor discussed in his column of March 7, 1973, where another person's name was linked with her correct address resulting in her apparent liability for another person's bill.

M.D.

Name Withheld by Request

This letter is printed in its entirety, with the exception of the background material that established the doctor's credentials but which would have revealed his identity. Ed.

## Has IBM Hurt Users?

(Continued from Page 11)

dividual membership. Effectively, they have "decommitted" the ACM constitution — right in the heart of information professionalism.

The list could go on. But the IBM-Telex decision showed that both sides, in the opinion of a judge, had acted improperly.

How far have such actions taken our profession away from the basic concept of providers of reliable information system?

Since IBM took over the leadership of the industry in the late fifties, we have lost the path to real information professionalism, and this is what really hurts user and professional alike.

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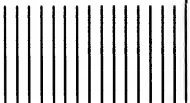
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# SOFTWARE SERVICES

## Random Notes

### Free CICS Reference Card Shows Parameter Formats

HACKENSACK, N.J. — A 10-panel pocket-sized CICS Reference Card is available free from On-Line Software, Inc. to installations using the IBM telecommunications support system.

The programming aid shows the format of many CICS parameters and the internal routine names to which they are related. It also lists storage areas, their symbolic names and symbolic base addresses; graphic layouts of the common control communications area and of storage chains; messages and dump codes and return codes.

The company is at 411 Hackensack Ave., 07601.

**Real-Time Processes Monitored**  
LEXINGTON, Mass. — Real-time processing monitoring on a DEC PDP-11 operating under the RSTS environment is possible with the Labx software now available from Evans Griffiths & Hart, Inc. Real-time response delays are described as "typical of the time-sharing system's response to a human user at a terminal."

Labx real-time programs are written in Basic, the standard RSTS language. The system uses DEC's Laboratory Peripheral System (LPS-11) as the hardware interface with the real-time environment.

Labx requires a minimum 1,250 words of memory and costs \$1,000. The firm is at 1844 Massachusetts Ave., 02173.

**Service Offers TV Ad Control**  
NEW YORK — The Ramstein remote-computing service from Ram Information Services Corp. provides advertisers and advertising agencies a system of planning, placement and control of spot TV advertisements for every U.S. market.

The subscriber uses a CRT terminal, entering goals, spot buys and invoices for any number of TV media campaigns. The collected data is available for review and analysis.

Ram is at 888 Seventh Ave., 10019.

**On-Line Accounting in Honolulu**  
HONOLULU — Federal credit unions throughout the Hawaiian Islands can now have their accounting handled on-line through the Burroughs B4700-based facility of Southeast Asia Computer Associates (Seaca). Terminals at local credit union offices will be tied to the central CPU by phone lines.

The service will be extended to state-chartered credit unions by July, 1974, a company spokesman added, from Suite 306, in the Amfac Building, 96813.

**Correction**  
Gambit, Inc., publisher of The Computer Survival Handbook [W. Sept. 26], is at 53 Beacon St., Boston, Mass. 02108.

## How to Evaluate Software

# Know the Proposed Package's Purpose

By Don Leavitt  
On the computer

CHICAGO — "Think and act like the management people you're supposed to be" was the plea of software vendors speaking to a Buyers Workshop sponsored here recently by International Computer Programs, Inc., publishers of the JCP Quarterly.

Buyers should know enough about whatever package they are considering so they know why they are considering it, Warren Luke, vice-president of Panoschic Systems, Inc., said in starting the discussion. "You should consider three things: what it does, how well it is documented and how well it is supported," he added.

DP managers generally rank their duty when evaluating proposed purchases, he charged.

While talking to the vendor, they agree that the proposed package apparently fulfill a specific need. But then they turn the package over to a subordinate for a detailed evaluation, without any sort of checklist based on the talks.

Left to their own devices, the evaluators generally come up with very negative reports about features that are irrelevant to the manager's intended purpose, Luke noted.

Talk with current users of the package before considering the vendor, and also recognize that the vendor's support will probably be heavier during the trial period than it will be after acceptance.

Vice-president Ron Davis of Applied Data Research, Inc. had the same basic message. He urged the users to develop an understanding in five areas. Before acquiring a package — just as they would before starting an in-house development project — they should have an evaluation and implementation plan. They should have a set procurement procedure so that both vendor and user know who is really responsible for the final go/no go decision.

Users should realize the difference between contractual terms dealing with the substance of the software, and any consideration of the financing terms. Most

software houses have a variety of payment plans, but they have to have firm prices.

Plans for delivery by the vendor and acceptance procedures by the buyer should be formalized, and maintenance and warranty terms should be clearly understood by both parties before any acquisition, Davis said.

President F.L. Schlegel of Management and Computer Service, Inc. urged attendees to "have an evaluation acquisition plan and let us know what it is. Act like businessmen. We have to, to survive, and we can meet your needs — or see that we can't meet them — a lot easier if both of us know what those needs are."

Vice-president Phil Matheny of Programming Methods, Inc., urged that once a package is brought in, the user should assign someone — on a continuing basis — to make sure the product is used. It's not doing anyone any good sitting on the shelf, he noted, "if you're unhappy about the package, tell us."

Art Lyon, district sales manager for Information Systems, Inc., said that "and therefore money — for all concerned, if the user can provide a clear understanding of his needs at the start of any discussions."

If a product is taken in-house, don't violate the vendor's proprietary rights to it, he went on.

If you don't know how to set up an evaluation, Informatics' John Spawc added, ask the vendors how to do it. Even if each suggests an approach that would put his product in an especially good light, a synthesis of all the plans should overcome such biases.

## Payroll System 'File Dictionary' Lets Users Define Master Files

ROCHESTER, N.Y. — A "file dictionary" capability built into the Payroll/Personnel System from Information Associates, Inc. (IAI) allows IBM 360/370 users to define their own master file and maintenance transaction formats.

This flexible interface is matched, within the system, by "floating fields" for employee taxes, deductions and benefits, and a suspense routine that sorts future changes and stores them until they are to be put into effect.

The system also includes a global change feature so groups of records can be changed in a single pass with a single input.

Employee records contain a variable number of fixed-length segments, omitting those segments that are inappropriate for each individual employee. This file design, IAI claims, lends itself to teleprocessing, allowing on-line inquiry into every part of the master records.

The payroll portion of the package handles all the conventional processing of any comparable system. The personnel section can be used to build up a data base, and separately priced labor distribution, manpower allocation and generalized retrieval facilities are available to work with the system.

The generalized retrieval subsystem works with other packages as well, IAI noted.

The entire package is written in ANS Cobol. It requires a 54K partition under DOS and 90K under OS. The basic application logic is available for \$25,000. Labor Distribution costs \$5,800 and Manpower Allocation, \$4,200. The Retrieval option can be acquired for \$9,500.

IAI is at 20 N. Union St., 14607.

## Seminar Focuses on DP Auditing

LOS ANGELES — A three-day seminar, combining lectures, discussions, case studies and situational analysis, has been developed by Unicorn Systems Co. to familiarize accountants, auditors and DP personnel with techniques needed to audit existing DP systems. The course is also designed to help improve the validity of existing systems and plan for the auditing requirements of new applications.

Unicorn feels that auditing requirements and the management approaches they may imply, vary enough from one organization to another so that each presentation of the seminar is limited to a select number of participants, all of whom must be from the same company.

Participants are expected to have "substantial knowledge in accounting programming (including systems design), or computer operations management. The seminar should be considered as advanced training, Unicorn warned, and is not designed to teach or review basic account-

ing, basic DP or operational fundamentals.

The seminars are limited to no fewer than five people, but no more than 10. Because the auditing interests and experiences of any group are diverse, Unicorn requires that all attendees at a given presentation be from the same basic discipline. This, the company said, will avoid redundant instruction that would otherwise be needed to bring all students up to the same level.

The seminars are conducted at Unicorn's offices, 3807 Wilshire Blvd., here in Los Angeles on three successive days, and run from 9 a.m. to 5 p.m. To get everything done within the three days, participants are expected to complete homework assignments.

Fee for the seminar is \$3,000 with up to 10 participants which includes all materials distributed during the seminar and lunch on all three days.

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## JCLs Adjusted for Partition

LYONS, Ill. — Even if device addresses differ, DOS/360 jobs can be run in any partition with a single set of JCL statements, by using the Device Assignment Controller package from General Electronics.

Not even a change in ASSIGN cards is required using this support, the company said. The Controller examines every ASSIGN and CLOSE statement and modifies them at run-time to device addresses that are valid for the partition in which the job is running.

Normally, a Controller user will set up all his JCL with addresses appropriate to a particular partition, probably Back-ground. A disk file provides for each partition the device addresses equivalent to the "normal" ones.

The address file requires one track of disk space on the SYSRES pack, but the two programs that make up the Controller package use minimal main storage.

The Controller package is part of the Job Control Editor system, introduced earlier this year by General Electronics [CW, Mar. 14], but can be acquired and used separately.

Neither the Controller nor the Editor requires changes in the IBM-supplied DOS software. The programs are distributed in object form for a 10-day trial period. Source code is supplied on acceptance.

The Controller sells for a one-time charge of \$300; the Editor for \$200. Both programs can be acquired for \$450. The firm can be reached through P.O. Box 79, 60534.

## GA SPC 16/45 Runs Circles Around 360 Handling Fortran-Based Ledger Program

CHICAGO — A recent benchmark provides fairly convincing evidence that, given the right job and good support, a mini can do a business-oriented application both cheaper and faster than a system at the small end of the 360 line.

A set of programs, written in Fortran and producing general ledger reports, used less than the full 16K words (32K bytes) on a General Automation SPC 16/45, but, compiled on a 360/30, required nearly 65K bytes.

The programs were written by Applied Digital Technology Inc. (Adtech), I/O handlers to manage the peripherals on the mini, including a Calcomp 2314-type disk drive, and arithmetic routines that effectively mimicked the packing-operation-unpacking of 360 decimal arithmetic were part of the package.

### Source Code Changed

On the 360 compilation, the source code was changed in two places, to make the byte-oriented machine take two bytes of data at a time, just as the GA mini did through its normal hardware architecture.

The application programs that were effectively benchmarked were a data edit routine, a concatenation or linkage run to create the tree-structured file used by the system, and a report generation run. Operating system interactions on the 360 prevented a clocking of the comparative times of the basic file structuring programs.

Identical data was used on the 360 and the mini and no floating point operations were included. The GA configuration included a Documentation card reader rated at 600 cpm/min and a Data Printer, Corp. printer rated at 600 lpm/min, while the 360 had an IBM 2540 card reader (1,100 cpm/min) and an IBM 1403 N3 printer (1,100 lpm/min).

In the test runs, the editing program executed in 3 minutes 55 seconds at the GA-based installation. But it took 10 minutes 17 seconds on the 360. The concatenation runs were considerably closer, taking one minute even on the mini, and one minute 33 seconds on the IBM machine.

The GA-based program for account analysis (reporting) was clocked at 2 minutes 55 seconds; on the 360, it ran a flat 10 minutes. The same records were purchased in both cases but the slower-rated Data Printer unit actually appeared to be moving faster than the 1403.

Since source code and data were identical on the two machines, and the peripherals on the 360 were potentially faster, the Adtech people see the test results as a fairly clear indictment of the inefficiency of the code compiled by IBM's Fortran processor. And, they continue, the increased use of core on the 360 seems to confirm the thought.

The application logic is well suited to an installation without heavy DP experience. Accounts can be accumulated and the accumulations changed through parameter-card entries at run-time. Report formats can likewise be changed to fit new needs.

Any account numbers are acceptable and accounts can be combined with, or deducted from, one another at will.

Adtech is making the application package available for either 360 or the GA mini. It can also install the GA hardware, in the configuration appropriate to the installation, if that approach would help the user. The configuration used in the benchmark leases for \$2,200/mo, the company noted. Maintenance of the general ledger software is available for \$500/mo.

Adtech is at 8550 W. Bryn Mawr Ave., 60631.



## Gourmet.

Computers are the fussiest eaters in the world.

Unless their diet is perfect, "indigestion" develops . . . and you are in trouble! The computer's program is, of course, of critical importance. But an equally important dish is the continuity, purity and quality of the AC power the computer dines on.

Typical line power abounds with spikes and dips, minor transients, surges and other fluctuations that come and go as load and transmission conditions vary. For many applications these aberrations mean nothing. Commercial line power is fine to feed a light bulb, a motor, an adding machine. But not a computer.

Fluctuations like those above can easily distort or destroy your computer's memory, in whole or in part. They can even do physical damage to its components. Pure, precise power is needed, power without the slightest interruption or variation in voltage and fre-

quency . . . power that continues in spite of momentary or long-term blackouts . . . power that can guarantee an orderly shut-down of the computer, if desired, with no damage or loss of bits.

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Sherry Says...



The Data Communication Forum

Now that I'm supposed to be an "expert" in data communication, people come up to me at the ICG booth in the trade shows and ask me all kinds of questions. It's really great for my ego! Especially, since the question I'm asked most often is, "What are you doing for dinner tonight?"

If you communication types aren't sleeping, you can use the information I've learned some of the problems you can have with transmission lines, and frankly, now they're even keeping me! I may joke about phase jitter, but until now, I didn't realize that it was just one type of something called *fortuitous distortion*. I don't know why they call it *fortuitous*! It can give your data communication a fit with genuine line impulse noise, harmonic distortion, quantizing noise, and phase hiss. Luckily, the ICG engineers who told me about this also assured me that they take these transmission line problems into consideration when they design their modems. So . . . to all of you ICG customers — pleasant dreams.

If you have questions or topics you would like to see in our columns, send them to: "Sherry Says" c/o: International Communications Corporation 7820 N.W. 38th Avenue Miami Florida 33147

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# COMMUNICATIONS

## Data Briefs

### Ralph Nader to Address Nata Annual Fall Meeting

MIAMI BEACH — Ralph Nader will be a featured speaker at the fall meeting of the North American Telephone Association (Nata) at the Duvalville Hotel here Oct. 19 and 20.

Consumer advocate Nader will speak on the general subject of the telephone interconnect industry and its relations with AT&T, the FCC and public utility commissions.

Neil Swift of the New York State Public Utility Commission will also speak. Other reports will cover the Senate Subcommittee on Antitrust and Monopoly as it relates to communications, and the North Carolina and Nebraska situations.

Registration is \$25 per person from the association at 1725 DeSoto St., Suite 506, Washington, D.C. 20036.

### Coupler Is Bell-103A/E Compatible

SUNNYVALE, Calif. — Anderson Jacobson, Inc. has brought out a combination modem/acoustic coupler designed to either originate calls from a terminal to a computer or to answer a call from another terminal.

The Model AD 342 is compatible with Bell 103A/E or equivalent modems. The unit's sensitivity is -50 dBm when used with a DAA. Frequency accuracy is ±0.1%, the firm stated.

The AD 342 costs \$395, with deliveries beginning in November from the firm at 1065 Morse Ave., 94086.

### Equalizer Corrects Line Distortion

SAN FRANCISCO — Karkar Electronics has introduced a variable delay equalizer to simplify conditioning of voice frequency circuits for data applications.

The Model 6031 Equalizer is designed to equalize a voice frequency line at levels of -35 dBm to +10 dBm with a maximum envelope delay distortion of 3 msec in the 300 Hz to 3,400 Hz range.

The Model 6031 costs \$950, with delivery from 245 11th St., 94103.

### Console Combines Film and Mini

CAMBRIDGE, Mass. — CSM Medical Devices, Inc. has brought out a mobile patient interview console for hospital or clinic use.

Multiple choice questions appear on the console's film strip projection screen. Patients respond by pressing one of six alternative response buttons.

A PDP-8M-based controller with 4K and a Duo disk handles up to 16 centrally or remotely located consoles. Standard teletypewriters print reports. The patient interview console leases for \$320/mo from the firm at 377 Putnam Ave., 02139.

## TCA Conference Told

# Bell: Local Loops Need State Approval

By Ronald A. Frank  
Of the CW Staff

SAN DIEGO — AT&T has extended its hard line approach to the specialized common carriers by announcing that all requests for local loops will have to be brought before the proper state regulatory bodies.

Speaking to communications users here at the annual conference of the Telecommunications Association (TCA), Fox Stoddard, marketing director at AT&T, said requests to connect users with the specialized carriers would not be honored by Bell without state approval.

The specialized carriers rely on local loops provided by Bell companies to connect their facilities to customer sites. And despite a recent order from the FCC requiring Bell to provide the required local lines, AT&T apparently will now leave it up to the states to comply.

In a speech attacking the competition offered by the new carriers, Stoddard said 80% of the point-to-point private line users between Chicago and St. Louis are now using Microwave Communications, Inc. lines.

If the customer switch to the specialized carriers continues, Bell will lose \$220 million/yr to the specialized carriers by 1976, he told TCA members. And this type of competition will cause "serious regression" in AT&T's development plans to offer new services such as millimeter waveguide and optical transmission," Stoddard predicted.

Answering the AT&T position during a panel session on "The New World of Private Line Services," Laurence Harris, vice-president at MCI, said users for the first time have a choice of services.

The established carriers have previously shown "a complete unwillingness to respond to new demands" because the Bell System "only responds to actual competition," he said.

Harris told the users that because of the new carriers, "you and your companies are able to buy a broader range of hardware tailored to your specific needs at prices which make communications economically feasible."

"If Bell does not comply with the FCC order to provide local loop facilities, then the final decision on interconnection will rest with the courts," Harris said.

Admitting that Bell's latest proposal to reexamine the effects of interconnection may be more acceptable, Stoddard said the telephone companies were prepared to offer a range of new services in response to the specialized carriers.

Stoddard said one of the new Bell offerings will be a graduated rate service called Hupak, which will replace the current Telpak bulk rate discounts now available to large private-line users.

In response to a question from TCA

member Pete Osborne, Stoddard said interconnection of specialized carrier services at Bell central offices will not "be done at this time and not in the future."

Stoddard also stated that the new carriers have not offered customized services to users as required by the FCC was challenged by Douglas Johnson, vice-president of Western Telecommunications.

The limitations of local loops made available by Bell makes it impossible for the new carriers to offer innovative services," Johnson said.

Bell companies will begin to "restructure rates" on the state level and one of the first examples is a possible California equivalent of AT&T's Dataphone Digital Service, Ray Hiett of Pacific Telephone &



Fox Stoddard at TCA

Stoddard Harris  
Telegraph told the attendees. The intra-state all-digital service would be available in as many as 100 California cities.

## deButts Hits 'Competition'

SEATTLE — Competition between the phone companies and non-carrier suppliers of equipment and private-line facilities is leading to "slow sabotage" of the common carriers, according to John D. deButts, AT&T chairman of the board.

Current regulatory trends will lead to "higher prices for poorer service for most customers," the AT&T chief said. The notion that competition is good and monopoly is bad could destroy the common carrier principle, he added.

Speaking at the annual meeting of the National Association of Regulatory Utility Commissioners (NARUC), deButts called for a "moratorium" on further experiments in economics. The reference appeared to be meant to apply to the competition offered by the new specialized common carriers and the interconnection of customer-provided communications equipment by non-carrier suppliers.

AT&T's experience so far with "competition in... customer-provided telephone equipment and special private-line services suggests an urgent need for caution before proceeding to a further liberalization of interconnection requirements," deButts said.

"No system of [equipment] certification we can envision and no interface requirements can provide a fully adequate alternative to the... responsibility of the common carrier, he said.

Current AT&T studies of customer-provided equipment being used on private lines show a trouble reporting rate "that is at least 50% higher" than the rate of troubles reported by customers who have carrier-provided equipment. Referring to MCI's private-line ser-

vice between Chicago and St. Louis, deButts said:

"MCI has captured over 80% of Bell System point-to-point private-line services between customer premises in those two cities. What is more, 40% of MCI's customers are businesses that formerly relied exclusively on the Bell System's long-distance services between the two cities, but who now use MCI private lines for a substantial portion of their requirements."

"This experience forebodes what can happen as our presumed competitors extend their activities selectively to other routes and, eventually, to most if not all of the more profitable major communications corridors in the nation."

"In less than three years, these carriers—at their currently projected level of development—will have siphoned off no less than \$220 million of revenues that private-line services would otherwise contribute to meeting the common costs of the Bell System's other services."

"Again, where will the burden fall? Again it will fall on the average customer in the form of higher exchange rates, higher long-distance charges. It will fall, too, on private-line customers in cities and towns on the high-cost routes the specialized common carriers choose not to serve," he said.

"For what only some people want, everybody will pay. For the sake of contrived competition that will afford some people advantages, most people will be hurt in the long run," the AT&T chief said.

Competition will seriously impair service over the long run and add significantly to the cost of telephone service, deButts warned.



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With over 1000 Vadic 202 & 103 type modems scattered where the city in betting parlors and in the central computer facility, the annual savings to OTB is substantial—partly because Vadic 1200 baud modems work beautifully on unconditioned lines.

Vadic's powerful built-in diagnostics such as remote loopback tests are particularly useful since OTB servicemen can quickly isolate a problem to the terminal, the network, the computer interface or the modem.  
This ability to rapidly troubleshoot a faulty channel is very important since Off-Track-Betting has a daily sales volume greater than Macys or Gimbels—and just can't afford lengthy downtime.

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# SYSTEMS & PERIPHERALS

## Hardware Advance...

## ...Tied to Old Software

# New 32-Bit Mini Directly Addresses 1M-Byte Memory

By Michael Weinstein  
of the CW Staff

OCEANPORT, N.J. — New computer releases are much like a form of speeded-up evolution: each new machine is a designed mutation offering more or fewer capabilities built on the techniques and architecture of its predecessors.

Using this analogy, Interdata's 32-bit minicomputer is a significant new species because it attacks a basic restriction inherent in all previous 16-bit minicomputers — the ability to address directly only 64K bytes of real memory. The maximum memory now available from the firm is 1M byte.

The Model 7/32 is also significant in that it follows a long line of 16-bit machines and so retains some of the limitations of its forebears.

Thus, any discussion of the Interdata 7/32 is best divided into the machine, the breakthrough and the limitations.

### The Machine

In its basic configuration, the 7/32 is a three-board control processor packaged in a 16-slot chassis. The CPU has two sets of 32-bit registers — 16 registers in each set. One set is for user programs; the other is

for the operating software and I/O handling.

Typical of Interdata machines, the 7/32 is a microprogrammed processor driven by a read-only memory (ROM) control store. Average microinstruction execution time is 250 nsec for a user-level instruction set containing more than 200 commands.

Typical execution time for a 32-bit register-to-register add operation is 1  $\mu$ sec.

With three slots in the 16-slot chassis used for the CPU, the remaining slots can be used for any user-specified combination of memory and/or I/O control boards.

Memory boards are available in 8K-, 16K- and 32K-byte sizes, but due to the potential size of real memory — presently offered to 1M byte — most users are expected to add memory in the larger 32K-byte increments. Cycle time for these memory boards is 750 nsec and cost is \$4,500 per module.

A second option is to expand using slower 32K-byte modules of 1  $\mu$ sec memory costing \$3,950 each.

I/O is handled by a separate reserved "stack" of 16, 32-bit registers. An automatic register channel provides automatic character I/O and automatic conversion. The I/O subsystem communicates with

up to 1,048 peripheral device controllers, with automatic hardware interrupt vectoring. Interrupt response time — from the separate I/O registers — is 4  $\mu$ sec, with normal latency also at 4  $\mu$ sec.

Peripherals and supporting software include a 10M-byte disk subsystem, a 1,600 bit/in. magnetic tape transport, two video display terminals and a 600 line/min line printer.

Software for the 7/32 includes a serial task operating system (OS/32-ST), Common Assembler Language (CAL), text editor (ED), Fortran IV and other loaders, diagnostics and test programs.

## New Product Analysis

Interdata also expects to offer a multitasking operating system sometime before the end of this year as well as a symbolic debugging facility later, a spokesman said.

### The Breakthrough

The major gains realized in the 7/32 are the ability to directly address up to 16M real memory locations coupled with the

price for that capability.

A common problem with 16-bit minicomputers is their ability to address directly only 64K memory locations — 2<sup>16</sup> words.

That this is a real problem can best be realized by noting that a large array in Fortran can easily take up more than 64K bytes of real memory just to store.

To go beyond that point these 16-bit minis use memory segmentation and relocation units which add to the cost and affects speeds and performance.

A second method — used by IBM — is to utilize a base register area behind a register area showing sector location. For example, the first eight bits might indicate what 64K-byte sector of memory is to be referenced and the final 16 bits would indicate the exact location within that sector.

The 7/32 is "one up" on either of these methods by having a 24-bit absolute address. This means that any one register to indexed memory command can directly and uniquely address up to 16 million locations.

It also becomes a significant feat when coupled with a single unit price of \$9,950 for the central processor and 32K bytes of memory.

### The Limitations

Despite these advantages the 7/32 is still held to its "forebears" 16-bit machines by the umbilical cord of software. To provide an upward growth path for the 16-bit mini users the new machine is designed to handle their software.

Architecturally, this means the memory bus is only 16-bits wide and the memory is built in blocks also 16-bits wide.

This also means it takes two 750-000 passes to load one 32-bit register from memory. As long as manipulations remain within the CPU this time constraint is not a problem; in internal speed is only determined by register-to-register moves.

From the hardware side it would not be difficult to expand the memory bus, possibly coupled with the release of faster semiconductor memory.

In any case it is safe to state that the 7/32 remains in its present state for a long time it could be construed as an inability or lack of desire of Interdata to write the required operating software.

### Prices

With 64K bytes of higher-speed core memory, the 7/32 costs \$14,450; with 128K bytes the price is \$23,450; 256K bytes of memory raises the price to \$41,450; and 512K bytes of memory boosts the cost to \$78,950. The maximum memory available from the firm, 1M bytes, with CPU will cost around \$171,000, a spokesman said.

The firm is at 2 Crescent Place, 07757.

## 20,000 Jobs/Mo

# Japanese System Handles 1,450 Users

Special From Shukan Computer

TOKYO — Tokyo University's computer center uses a self-service open batch processing system to handle the work of 1,450 registered users and 20,000 jobs each month.

The center had operated Hitac 5020E computers, but recently added two units of the large-sized Hitac 8800 and two Hitac 8700 units.

These last four CPUs are interlocked to form a multiprocessor system sharing four input/output process (IOP) systems and a 3M-byte main memory.

A buffer memory is between the main memory and each CPU. To achieve high-speed processing, the pipeline process method is applied to the Hitac 8800s.

The system uses virtual memory and four units of a mass disk system (233M byte) are used as personal files to house the users' programs and data.

The computer center's operating system manages the virtual memory, multiprocessing and multiprogramming. The OS includes various language processors and file systems, a time-sharing system, a closed and open batch system, a remote batch system and real-time processing of the graph system.

The center's service method is its open

batch processing method which uses self-service to reduce turnaround time.

Users can input their programs or data directly from the card reader. The results of job processing are stored on magnetic tape. These results can be output to the line printer with the automatic cutter, of which there are eight units for the open

## User Casebook

batch system, by a token card carrying the user's identifying number.

The character display indicates the list of the job which has been read from the card deck with its input time. When the job has been performed, the theme number and other data are shown on the same display.

### Time of Input

The "talking sign" in the center's lobby, indicates, according to the job class, the time when jobs presently being processed were input to the system.

This permits users to process their own job without having to depend on the center's operator.

As part of an "energy-saving" policy, the center also practices automatic packing of output papers, automatic classification of output, use of the capital letter paper, self-service utilization of magnetic tape, multiplication of the operator console and active use of management information.

The center achieved the first three items by its coding routine system which was organized into the operating system (OS-7) of Hitac 8800/8700 computers.

The self-service use of magnetic tape and multiplication of the operator console were achieved by the application of the function of OS-7 and the wireless microphone and the monitor television to this system.

### Action System

The active use of management information comes from the program that arranges account file contents and the user registration note (Join File).

The center is open to the research workers of colleges, universities and professional high schools. Its program library lists more than 300 programs, most of them produced in Fortran for scientific research purposes.

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## Accounting Users Get Turnkey System

SAN LEANDRO, Calif. - The new 6800 general accounting system provides a total hardware and software turnkey system for users with accounting applications, according to a spokesman for Singer Business Machines.

The basic hardware includes a desk-size central processor (3.3  $\mu$ sec cycle time) with up to 30K characters (8-bit character) of core memory. On-line storage is in the form of a disk subsystem, with resident and removable moving-head disks providing a total storage capacity of 8M characters. Average access time for the disk system is 37.5 msec with transfer rate of 290 byte/sec.

I/O is handled through a video display or standard terminal and a 70 line/min impact drum printer.

Application packages include sales accounting - which includes invoicing and order entry; accounts receivable; inventory and sales analysis; general accounting - including accounts payable; general ledger; and payroll.

The 6800 system is modular and compatible with Singer's larger System Ten computer. This modularity allows the user to start with a basic system including only those software

packages and hardware components he initially needs and later add more applications, the spokesman said.

The system is offered in two configurations, the 6810 and the 6830.

The 6810 is a printing workstation terminal system including the central processor with 20K characters of core memory, disk subsystem and Model 70 workstation and sells for around \$30,000.

The 6830 is a display-based system which includes the CPU with 20K characters of memory, disk subsystem, line printer and video display terminal. It costs around \$40,000.

One memory upgrade of 10K characters is available for about \$6,000.

Application software is priced separately at \$1,200 per package with the exception of the inventory and sales analysis package which costs \$3,900.

Delivery is from the firm at 2350 Washington Ave., 94577.

### Brownouts to Shedding

LOS ANGELES - General electrical power brownouts may become a thing of the past. They will be replaced by an equally sinister practice called "selective load shedding," according to Dr. John Salzer, a principal at Darling & Aalsbrook, a Los Angeles consulting firm.

In the familiar brownout situation, Salzer explained, the power company lowers the voltage supplied to all customers, "usually between 1% and 8%."

The newer load shedding is where the power company "intentionally blacks out a small portion of its service area while continuing to provide full service to the rest of its users."

How should users react to this new tactic? Salzer suggested they try to convince the power company their "process rates priority service; or...select a plant site in an area designated for priority service, or they can install an uninterruptible power supply."

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# COMPUTER INDUSTRY

## CI Notes

### Teale Center Bids Opened

**CW West Coast Bureau**  
SACRAMENTO, Calif. — In an effort to negotiate a contract for EDP equipment for the Stephen P. Teale Computer Center by Dec. 15, the state Business and Transportation Agency has announced it has requested all interested parties to signify their intent to submit proposals by Oct. 15.

Proposals must be submitted by Oct. 31. The state was recently given permission by the legislature to negotiate for the equipment for the multimillion dollar center designed to consolidate computer needs of 34 state departments.

Two efforts to get a low bidder produced only one bid — by IBM. Last week IBM ran a benchmark test.

Potential bidders can bid on one or all of six sections of work — project management, conversion, training, hardware, software and proprietary packages.

### Suit Filed Against Tymshare

**CW West Coast Bureau**  
LOS ANGELES — Allen-Babcock Computing, Inc. has filed a suit for about \$45 million in Los Angeles Superior Court against Tymshare, Inc., Cupertino, for breaking off a proposed merger.

The complaint accuses Tymshare, its officers and attorneys with conspiring to enter into the merger plan as a means of acquiring Allen-Babcock's business, trade secrets, customers and key technical personnel and forcing Allen-Babcock into bankruptcy or other debtor relief.

A Tymshare official said last week the suit is without merit and will be vigorously opposed.

### New Products at Qantel?

HAYWARD, Calif. — Qantel Corp. is expected to announce two small business systems around the end of the year.

The models 1100 and 1200 will cost between \$30,000 and \$35,000, sources said.

## Supershorts

Computer Hardware Consultants and Services, Inc.'s accelerator for the IBM 360/30 has been placed on the General Services Administration's schedule.

Teadata Systems Corp. has named Mitsubishi Corp. and the Mitsubishi Machine Co., Ltd. as sole agents for its products in Japan.

Analog Devices has established a Systems Development Division to continue the integration of existing product lines into application-oriented systems.

Diablo Systems, Inc. is shipping its Series 40 disk drives to Wang Laboratories for use in its minicomputers.

### IBM Notes Reveal

## Six FS Design Concepts Stressed

By E. Drake Lundell Jr.

CW Washington Bureau

WASHINGTON, D.C. — IBM has been giving major emphasis to six architectural concepts for its Future System computer line expected in 1975 or 1976, according to recently uncovered IBM Management Committee notes.

The six include Storage Systems Hierarchy, Parallel Systems, Vector Processing Systems, High Level Language Organization, Large-Scale Multiprocessing and the "Service-Free System."

While it is not known what the IBM planners finally decided — either one of the concepts or a combination — the following is how the concepts were described by IBM in the middle of 1971:

- **Storage Systems Hierarchy** — "We knew that when a computer has used any given item in its memory, it is more likely than not to use the same item again in the near future. This and other statistical observations make it possible to manage a small, fast buffer memory to that it almost always contains what is wanted. On those occasions when it does not, reference is automatically made to a larger (but slower) backup memory."

The planners pointed out this concept was used on the 360/85 and on "many" 370s, but added: "Its surprising effectiveness leads to the question whether extended hierarchies using successively larger, but slower storage devices (for example, drums, then disks, then tapes) may not be equally effective if designed into a total storage system on a similar statistical basis."

- **Parallel Systems** — "Noting that parallel systems like the Illiac IV are in use, the planners, who called such parallel systems 'not unlike the gang lawn mowers used to cut golf course fairways,'" said those systems included many arithmetic units operating under one control.

They noted this was effective on large scientific problems, but said "other problems are divisible but not into similar pieces" which lead to the development of multiprocessing systems that are made up of several arithmetic plus control units or essentially separate CPUs linked together.

However, IBM researchers have developed a system, the group said, where "one can keep the separate controls, or instruction units (I-units), but replace the separate arithmetic, or execution units (E-units), with one unit powerful enough to be shared by the several I-units."

There are two advantages to this approach, according to the IBM planners:

- "We are able to build E-units which are much faster than corresponding I-units."

- "Only 25% of the instructions in a program involve arithmetic or otherwise require the E-unit; the majority are easily and properly

done in the I-unit."

- **Vector Processing Systems** — These systems have much in common with the parallel units, the planners said, and are used primarily in large-scale scientific work. As an alternative to parallelism a designer can develop a system that will be specifically designed to handle these vectors or arrays.

"Such systems have much in common with parallel systems but the knowledge that one is dealing with vectors does help the designer in several ways to make a fast and efficient layout."

Most observers feel IBM is least likely to adopt the Vector processing systems technique to any computer line, but might use it in special models for the scientific and oil exploration communities, where the ability to handle arrays is important.

- **Higher-Level Language Organization** — "The 360/370 architecture deals with rather simple instructions such as load, store, branch, add, multiply, etc.," the planners noted, adding, however, that higher-level languages automatically handle a lot of details for the programmer.

"Since each language statement (or instruction) does the work of several of the simpler, machine-level instructions, these languages are referred to as 'higher level' (higher, that is, than 360/370 or previous machine level)."

However, the planners said, presently "one can design hardware which will do these higher-level instructions more directly and similarly than can define architecture at this higher level than the direct

current 360/370 level."

- **Large-Scale Multiprocessing** — "One motivation for multiprocessing is simply to do work in parallel," the planners said. But, they added, "another motivation, which distinguishes it from more specialized parallel processing, is the possibility of assured availability. In this case the loss of one CPU will not bring the system down since there is at least one remaining to carry on."

- **Service-Free System** — This concept was developed in a special IBM in-house study aimed at "significantly" reducing "the amount of maintenance required by the CPU and channels of a medium performance system."

"Two approaches were used. In the CPU a relatively small number of very high-speed circuits was used to attain the same performance level as is customarily designed with larger numbers of medium-speed circuits. Since the reliability per circuit is actually expected to be better for the high-speed than for the medium-speed technology and since there are fewer circuits to fail in the high-speed version, the CPU reliability should be significantly higher and service requirements correspondingly lower."

"In the channel and I/O interconnection area a novel single 'wire' or loop system operating at very high speed was proposed to replace the numerous cables which now prevail."

"The point here is that much trouble comes from the cabling and connectors of present systems. This loop system also permits moving intelligence inboard from the channels to the CPUs."

## Double Trust Division Resources, CIA's McGurk Tells House Unit

By a CW Staff Writer

WASHINGTON, D.C. — The resources of the Antitrust Division of the Department of Justice should be doubled and the division should acquire more management skills to handle major cases like the IBM case, Dan McGurk, president of the Computer Industry Association, recently told a House committee.

While the nation should be concerned about the efficiency of the judicial process, McGurk told Subcommittee Number Five of the House Judiciary Committee: "Let us also take the time and money to do a thorough and effective job in major cases where the economic stakes for the nation run into the billions of dollars."

Noting that the Antitrust Division currently works on a budget of between \$11 million and \$12 million a year, McGurk asserted: "We would rather see the government spend \$25 million a year in tax

dollars and bring even the most important cases to a fair and just conclusion in, say, five years, than to see the government spend \$12 million and let the case drag on inconclusively for decades."

But the additional funding should be given to the department over a period of time, he suggested, and should follow a well-thought-out plan.

In addition, he said, "This plan should make specific provision of accelerated handling of major actions. And I venture to suggest that when the division has a major, complex action on its hands, it should formulate very clearly and specifically a program for handling that case as a planned, thoroughly worked out basis."

"I can tell you this: the dominant company in the computer industry didn't get where it is today without having this kind of management capability," McGurk stated.

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## Building for Mini Makers

## Decision Delayed OCR for Larger Market

By Molly Upton  
or two cow stars

OAKLAND, Calif. — On its way to the optical character recognition marketplace, Decision, Inc. discovered the OEM market for controllers for Data General Corp.'s Nova.

And now the company is thinking of expanding into peripherals for other mini makers, according to Rick Dove, director of marketing.

However, the firm believes the time is "right" for OCR, and

moving head disk, which was not available from Data General then, so it built a controller and operating system for another disk.

"You might say we went in through the back door to the peripherals market," Dove said.

Decision decided to delay entering the OCR business as it needed money and the timing didn't look right, Dove said.

"No one has been too late entering the OCR market," he added.

The firm settled in three storefronts just across the line from Berkeley, formerly occupied by

a carpet store and a Woolworth's, among others.

In its second year of existence, Decision brought out the 6500 Optical Mark Reader. "We sort of cut our teeth on the mark reader," Dove said.

The keys to the OEM market are software and support, according to Dove, adding that the firm has three DOS offerings: one that is very general purpose and two high-speed.

Decision's principal support is information, he said, noting that the firm's programmers are available to talk with those of the OEM customer. In this manner,



Rick Dove, director of marketing, illustrates matrices used in character recognition.

the OEM can improve support of its unit. "We've never lost a major OEM customer," Dove added.

Decision developed a controller that includes both a phase en-

coder and formatter, all on a 15-inch board that fits inside the Nova. "At first we had a hard time taking orders for it as no one believed the product ex-

(Continued on Page 27)



Joan Kelleher assembles Decision's 15-inch board that includes phase encoder and formatter.

first delivery of its OCR 7600 optical page reader, introduced at the National Computer Conference in June, is scheduled for October.

The company was formed to produce OCR equipment three-and-a-half years ago by four scientists from Lawrence Radiation Laboratory.

The original plan called for the unit to incorporate a minicomputer, and the Nova was chosen. However, Decision wanted a



Ross Wilson debugs 3180 controller and Wang tape drive.

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## Funds Cut for REI Contract

DALLAS—Recognition Equipment, Inc. (REI) has been notified by the U.S. Postal Service that no further funding will be available under the Advanced Optical Character Reader (AOCR) research and development contract.

The company has expended all existing funds under the contract and, in the absence of further funding, is terminating all further work under the contract.

Costs of approximately \$300,000 may not be recoverable under the terms of the contract, REI said. Recognition Equipment has received almost \$13 million since July 1970 to develop the AOCR, a high-speed letter-sorting system. The prototype was installed in the New York General Post Office in May 1973 but had not yet met all of the performance standards required by the postal service at the time of termination.

The company's other principal program for the postal service, known as CSOCR II, is continuing but will require additional funding in the near future, the firm said. Future funding under this contract is under negotiation.

## Ruling Should Give Japan COM Boost

By Michael Weinstein  
of the CW staff

TOKYO—After seven years of intense but futile marketing, computer output microfilm (COM) sales here may be ready to take off, according to the monthly newsletter *EDP Japan Report*.

The catalyst for the expected success is a ruling by the Japanese House of Representatives that microfilm can be used as legal evidence.

Japan's Commercial Code obliges corporations to preserve their account books for 10 years. Before the new ruling these records could not be con-

tained on microfilm or magnetic tape since these media were not considered legal evidence.

Since, even if business data were kept in the form of microfilm with the aid of COM, the original account books also had to be preserved at the same time, there was little merit in adopting the COM system, the report stated.

Prior to the July ruling, "only 73 units of this system (COM) were in use in Japan," even though COM sales began here in 1965, the report noted.

In fact, COM sales were so slow it took three years before the first systems were installed "and

five years after the start of sales activities that end users started to adopt the COM system."

But with the new ruling, COM is expected to make a strong showing in banking, insurance and accounting firms. The second ranking group of users is expected to be sales firms using COM for backup of sales records.

## Decision Ponders More Controllers

(Continued from Page 26)

ited," Dove said.

But since deliveries began last August, this situation has changed. Placement of the one board inside the Nova eliminates the need for rack space, the extra board, an additional power supply and extra down on noise, he added.

Decision currently is thinking about making controllers for mini from Digital Equipment Corp., Computer Automation, Inc., General Automation and Datapoint, Dove said.

In 1972, about 80% of the firm's business lay in controllers and 20% in its mark reader.

A year ago, the firm decided the time was right for an OCR product. This paralleled IBM's decision that 1973 was the year of OCR, he noted, and a prototype Decision OCR unit, with a floppy disk, was shown at the National Computer Conference.

The product, directed at the OEM market, is designed to look like a Xerox copier so it won't frighten people, Dove explained. The unit, which reads at 600 char/sec, is priced at \$60,000 for a single unit, and \$30,000 in quantity.

Dove says he thinks the market for OCR equipment will be larger than projected in various studies, which were probably made before the introduction of a low-cost page reader. And they generally ignored the possibility of low-cost units for turnkey applications, he added.

The firm is scheduled to make 15 OCR units by the end of March.

In 1974, plans call for the manufacture of around 200, he said.

This suggests considerable expansion of the firm and the possibility of diversification exists, he noted.

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The Datapoint 2200 Business Computer System from Datapoint Corporation has given new meaning to the term versatility. In one typewriter-sized unit, the 2200 combines a powerful general purpose computer, a full sized CRT display screen, a comprehensive keyboard, and dual tape cassette units which can store both source and program data. A choice of communications options is available for easy interface with other computing systems and data networks over standard telephone service.

Datapoint 2200 software includes DATABUS, the high-level Datapoint Business Language; a BASIC language compiler; SCRIBE, a text processing language; a macro assembler; RPG II; Disk and Tape Operating Systems; emulator software packages for most standard terminal units and many utility programs. The basic processing power of the 2200 can be augmented by a complete roster of optionally available peripheral units, which include serial and line printers, 7- and 9-channel tape units, a multiple drive tape attachment and numerous communications interface adaptors.

This comprehensive hardware/software capability makes it possible for the 2200 to work effectively in a variety of applications, including:

- 1. Data Conversion and Entry**—Possibly the most popular current application for the 2200. The CRT display screen permits easy visual scan of data entered via the keyboard. The internal computer's full programmability allows full and varying format display plus incorporation of various error checks, for fully verified data entry. This data can be stored in the unit's own tape cassette, for either on-line or off-line transmission to a central processor system.
- 2. Dispersed (On-Site) Data Processing**—Through a simple selection procedure, the Datapoint 2200 can be utilized as a formidable independent computer system with up to 16K memory. Through DATABUS, it's especially well suited for business applications such as inventory control, general ledger, payroll,

accounts receivable and payable, and production scheduling. With the BASIC programming language the 2200 can serve many scientific, engineering and educational applications. Used in combination with a larger central system, it can remove the burden of pre-processing and editing chores for input data that would otherwise tie up the larger system. Under control of the special DATASHARE program, the 2200 can serve as a central computer for up to 8 remote terminals.

- 3. Remote Job Entry**—The Datapoint 2200 functions efficiently as a high speed terminal for the transmission of source data in volume to a central processor and the receipt of field offices of management reports and statements. Utilizing optionally available tape end/or printer attachments, data can be moved at up to 9600 baud.
- 4. Time Sharing**—The 2200 can be readily utilized as a time sharing terminal, linking directly via telephone service with a central time shared computer system for interactive problem solving. Its video screen allows easy problem statement display and editing.

All these capabilities are combined not in four separate units but in a single integrated system, the Datapoint 2200. Prices on the 2200 begin as low as \$6,040. For information on how Datapoint can provide you with a single answer to your data conversion, data communications and data processing requirements, write or call the sales office nearest you or contact: Datapoint Corporation, 9725 Datapoint Drive, San Antonio, Texas 78284, (512) 696-4520.

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## For Software, Consulting

# Multinational Systems Firms Emerging

By Ken Barnes  
Special to Computerworld  
European software companies and consultancies have not been subject to the same inhibitions that have prevented mainframe makers from creating a unified challenge to IBM in the mainframe market.

They have so vast capital investment program, commitment to existing hardware ranges or pressure from government to maintain a nationally based technology.

The result is that the creation of European-wide consulting

groups in the computer field is possible and is already happening.

Major multinational groups in the systems and consulting firms will emerge within the next two years.

Only two countries in Europe, UK and France, have developed their own independent dedicated mainframe computer manufacturers and these have spawned the largest number and most active computer consultancies.

Only the UK companies, however, with perhaps one or two exceptions, have ventured out-

side national boundaries during the past five or eight years.

Recently activities of the computer consultancies have fallen into two major sectors: the design, selection and implementation of large real-time computer systems, and the provision of total systems often based on a minicomputer.

The major European computer consultancies are now large enough, sufficiently well-established, and have the financial strength to offer total systems to end users.

In the large systems field, the European market currently offers tremendous opportunities to the major consultancies. The planning and development of pan-European communications systems in the commercial, industrial and defense fields is already under way.

Whether national governments like it or not, U.S. hardware and possible know-how will be involved. The bringing together of the machinery and the utilization of this know-how can, however, be accomplished by Europeans. This is where the role of the European consultancies with demonstrable experience will be utilized.

A larger and more explosive market exists in the minicomputer field. It is the first real opportunity for those companies, which have traditionally created revenue on a fee-earning basis, to move into a "product" field.

*Barnes is managing director of Systems Programming Ltd.*

## Warren Named IBM Vice-President

ARMONK, N.Y. — Richard C. Warren has been elected a vice-president of IBM.

Warren will continue as vice-president of IBM World Trade Corp., headquartered in New York City. He was elected to the board of directors of IBM World Trade Corp. in 1971 and was

### Executive Corner

named a member of the World Trade Management Office earlier this year.

#### Other Moves

■ Robert H.F. Lloyd, president of Advanced Memory Systems, Inc., has been elected chairman of the company, leaving the president's post vacant. AMS is currently searching for a successor to fill the vacancy.

■ David J. Barber, cofounder

of Entrex, Inc., has been elected Chairman of the board of directors for the company. Donald W. Feddersen has been elected Entrex's president and chief operating officer.

■ G. Harry Ashbridge has joined Control Data Corp. as vice-president, planning, for the Control Data Peripheral Products Co. Ashbridge was formerly vice-president, business and market opportunities, for Telex Computer Products, Inc.

■ Lawrence E. Walkley and Robert D. Schmidt have been elected to the board of directors of Control Data Corp. Schmidt heads the international development committee.

■ John F. Manning, treasurer of I-T-E Imperial Corp., has been appointed to the board of directors of Decision Data Computer Corp.

**The German  
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| Düsseldorf | Nov. 1-Nov. 3   |
| Hamburg    | Nov. 6-Nov. 8   |
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| Berlin     | Nov. 20-Nov. 22 |
| Munich     | Nov. 27-Nov. 30 |

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## Steel Maker Orders B 7700

LUXEMBOURG - Arbed, a major European steel maker, has ordered a large-scale Burroughs 7700 system for production control, mathematical modeling and scientific research.

Arbed also ordered three B1728 small-scale computers and 24 input and display terminal systems. Total value of the order exceeds \$3.6 million.

The B7700 will have two CPUs, two

### Foreign Orders & Installations

input/output processors and two data communications processors. Installation is scheduled for late 1974.

The B1728s will be installed at three of Arbed's plants and the terminals, installed at various sales points, will be on-line to the B7700 at Arbed's Luxembourg headquarters.

The system also will be used for order entry, numerical control and a variety of administrative and accounting applications.

### Other Orders and Installations

Fiat, Italy, has ordered a Univac 1110 computer system, valued at approximately \$11.2 million, to replace an I106

### Car-Mel Survives Plant Fire

CW West Coast Bureau  
LOS ANGELES - Car-Mel Electronics, Inc., maker of CRT terminals, has moved into a new, 5,000-square-foot plant following a \$60,000 fire in August at its old site.

Byron Cole, vice-president of marketing, said the fire destroyed 50 to 100 units but all documentation was saved.

Deliveries will begin within a month, he said.

The firm was organized in April 1969, and began deliveries last October.

### INTRODUCTORY OFFER:

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currently used for administrative, statistical and engineering applications. The company will continue to use an installed I106 for similar applications.

Standard Bank Fund Managers, Ltd., South Africa, has installed a System 70 mutual fund accounting system from Western Operations.

Italian Bureau of Shipping, Genoa, is installing a Univac 9700 for administrative work, ship register filing, ship structure design, and hydrostatic and hydrodynamic calculations.

Ontario Hydro, Canada, has ordered a Univac 1106 II to serve as the core of a Data Acquisition and Computer System (Dacs).

National Data Processing Service Division of the British Post Office has installed a Comp 80 microform composition system from Information International, to be used to publish daily directory enquiry books for telephone operator use.



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Same topics as above, including OCR, data collection and some unannounced products. \$200 (With "Strategy in Terminals," \$350 for both)

#### Strategy in Leasing

Includes specific comments on third party leasing, future systems timetables, competitiveness, purchase/rent ratios, etc. \$225.

#### Strategy in Minicomputers

Comments and plans for System/7, sensor based computing (including enhancements to 3701) \$325

#### Strategy in Computer Services

Specific references to Service Bureau Corporation, \$150

#### Strategy in Autotransaction

IBM's recent announcements of specialized hardware for banking and retailing are just the beginning \$175

#### Strategy in Plug Compatible Tape

#### Strategy in Plug Compatible Disk

#### Strategy in Add-On Memory Markets

IBM's strategies to offset efforts of PCM competitors, including references to new products, enhancements to existing products and alternatives to those marketing practices forbidden by the Tulse decision. \$485 each.

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Aetna Life & Casualty, world's largest financial organization, headquartered in Hartford has an opening for a programmer/analyst in the Corporate Consulting Center. Applicants must have 2 to 3 years BAOL or COBOL experience on IBM 360/370 OS, and familiarity with JCL and JCL macros. Starting salary \$10,500 to \$13,800. Interested? Send detailed resume to:

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Optional improvement to HASP job-selection algorithm chooses jobs according to (a) their needs for volume, tape drives, and disk drive and (b) currently unallocated drives.<br>For full systems description and pricing information, write/call:<br><b>KETRON, INC.</b><br>Valley Forge Executive Mall<br>666 East Swanton Road<br>Wayne, Pennsylvania 19087<br>(215) 687-6300 | <b>SALE/LEASE</b><br><b>360/20's</b><br>C1-BK, 1403-7, 2560 A-1<br>02-16K, 1442-5, 2501 A-1 - 1403-2<br>(2) 2311-11, 2415-1<br>OTHER MODELS AVAILABLE<br>1401 C-3, 1402-1, 1403-2<br>360/30's, 40's, 50's with I/O sets<br>370-145's, 155's<br><b>BUY</b><br>All model 360/20's, 360/30's, 40's, 50's and 65's<br>370's and System 7's<br>All peripherals and unit record equipment<br> | <b>WE PURCHASE 360/20/30</b><br><b>WE LEASE &amp; SELL 360/20/30</b><br><b>THIS WEEK 820 R-22</b><br><b>SPECIALS: 850 M-3</b><br>For Sale<br>025, 026, 027, 028, 029, 027 A1 360/20 Systems<br><b>State Leasing Inc.</b><br>237 W. 39th Street<br>New York, N.Y. 10018<br>(212) 699-1016 |
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970, 980, 990, 1000, 1010, 1020, 1030, 1040, 1050, 1060, 1070, 1080, 1090, 1100, 1110, 1120, 1130, 1140, 1150, 1160, 1170, 1180, 1190, 1200, 1210, 1220, 1230, 1240, 1250, 1260, 1270, 1280, 1290, 1300, 1310, 1320, 1330, 1340, 1350, 1360, 1370, 1380, 1390, 1400, 1410, 1420, 1430, 1440, 1450, 1460, 1470, 1480, 1490, 1500, 1510, 1520, 1530, 1540, 1550, 1560, 1570, 1580, 1590, 1600, 1610, 1620, 1630, 1640, 1650, 1660, 1670, 1680, 1690, 1700, 1710, 1720, 1730, 1740, 1750, 1760, 1770, 1780, 1790, 1800, 1810, 1820, 1830, 1840, 1850, 1860, 1870, 1880, 1890, 1900, 1910, 1920, 1930, 1940, 1950, 1960, 1970, 1980, 1990, 2000, 2010, 2020, 2030, 2040, 2050, 2060, 2070, 2080, 2090, 2100, 2110, 2120, 2130, 2140, 2150, 2160, 2170, 2180, 2190, 2200, 2210, 2220, 2230, 2240, 2250, 2260, 2270, 2280, 2290, 2300, 2310, 2320, 2330, 2340, 2350, 2360, 2370, 2380, 2390, 2400, 2410, 2420, 2430, 2440, 2450, 2460, 2470, 2480, 2490, 2500, 2510, 2520, 2530, 2540, 2550, 2560, 2570, 2580, 2590, 2600, 2610, 2620, 2630, 2640, 2650, 2660, 2670, 2680, 2690, 2700, 2710, 2720, 2730, 2740, 2750, 2760, 2770, 2780, 2790, 2800, 2810, 2820, 2830, 2840, 2850, 2860, 2870, 2880, 2890, 2900, 2910, 2920, 2930, 2940, 2950, 2960, 2970, 2980, 2990, 3000, 3010, 3020, 3030, 3040, 3050, 3060, 3070, 3080, 3090, 3100, 3110, 3120, 3130, 3140, 3150, 3160, 3170, 3180, 3190, 3200, 3210, 3220, 3230, 3240, 3250, 3260, 3270, 3280, 3290, 3300, 3310, 3320, 3330, 3340, 3350, 3360, 3370, 3380, 3390, 3400, 3410, 3420, 3430, 3440, 3450, 3460, 3470, 3480, 3490, 3500, 3510, 3520, 3530, 3540, 3550, 3560, 3570, 3580, 3590, 3600, 3610, 3620, 3630, 3640, 3650, 3660, 3670, 3680, 3690, 3700, 3710, 3720, 3730, 3740, 3750, 3760, 3770, 3780, 3790, 3800, 3810, 3820, 3830, 3840, 3850, 3860, 3870, 3880, 3890, 3900, 3910, 3920, 3930, 3940, 3950, 3960, 3970, 3980, 3990, 4000, 4010, 4020, 4030, 4040, 4050, 4060, 4070, 4080, 4090, 4100, 4110, 4120, 4130, 4140, 4150, 4160, 4170, 4180, 4190, 4200, 4210, 4220, 4230, 4240, 4250, 4260, 4270, 4280, 4290, 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15100, 15110, 15120, 15130, 15140, 15150, 15160, 15170, 15180, 15190, 15200, 15210, 15220, 15230, 15240, 15250, 15260, 15270, 15280, 15290, 15300, 15310, 15320, 15330, 15340, 15350, 15360, 15370, 15380, 15390, 15400, 15410, 15420, 15430, 15440, 15450, 15460, 15470, 15480, 15490, 15500, 15510, 15520, 15530, 15540, 15550, 15560, 15570, 15580, 15590, 15600, 15610, 15620, 15630, 15640, 15650, 15660, 15670, 15680, 15690, 15700, 15710, 15720, 15730, 15740, 15750, 15760, 15770, 15780, 15790, 15800, 15810, 15820, 15830, 15840, 15850, 15860, 15870, 15880, 15890, 15900, 15910, 15920, 15930, 15940, 15950, 15960, 15970, 15980, 15990, 16000, 16010, 16020, 16030, 16040, 16050, 16060, 16070, 16080, 16090, 16100, 16110, 16120, 16130, 16140, 16150, 16160, 16170, 16180, 16190, 16200, 16210, 16220, 16230, 16240, 16250, 16260, 16270, 16280, 16290, 16300, 16310, 16320, 16330, 16340, 16350, 16360, 16370, 16380, 16390, 16400, 16410, 16420, 16430, 16440, 16450, 16460, 16470, 16480, 16490, 16500, 16510, 16520, 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| TIME FOR SALE                                                                                                                                                                                                                                                                                                           | TIME FOR SALE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | SOFTWARE FOR SALE                                                                                                                                                                                                                                                                                                                                                                                                            | SOFTWARE FOR SALE                                                                                                                                                                                                                                                                                                               | SOFTWARE FOR SALE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                           |                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
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| <b>ILLINOIS</b><br><b>IBM 360 370 USERS</b><br>2 mag. 2330 (16m), 3 2314 (23m), 10 3420-5 tape, 2 1403, 3211.<br>OS/VS2, RJE, HAS, TSO, CDS emul.<br>24 Hours - 7 Days<br><b>CAN YOU BEAT</b><br>7.2 cent/sec for a 60K region?                                                                                         | <b>MASSACHUSETTS</b><br><b>Computer Time</b><br>Honeywell 1250 49K<br>7 Tape Drives<br>Card Reader<br>Console<br>On and Off Line Printer<br>Interested in selling blocks of time.<br>Located in East Cambridge.<br>Call Mike DeVitto<br>354-7000                                                                                                                                                                                                                                                                   | <b>MAIL-ALL</b><br>A complete mailing and list maintenance system that:<br>• Updates-Purges-Sorts<br>• Labels-4 Up-2 Up-1 Up<br>• Personalized Letters<br>• Statistical Analysis & Reports<br><b>30 DAY TRIAL-ONLY \$680</b><br>Medical billing, payroll, A/R and A/P also available from:<br>Occidental Computer<br>Division of ECS<br>805 S. San Fernando Road<br>Burbank, Calif. 91506<br>call (813) 843-2722 or 846-1864 | <b>ACCOUNTING SYSTEMS</b><br>PAYROLL<br>GENERAL LEDGER<br>ACCOUNTS PAYABLE<br>OVERDUE<br>ACCOUNTS RECEIVABLE                                                                                                                                                                                                                    | <b>CATS-A/R</b><br>OPEN ITEM<br><b>ACCOUNTS RECEIVABLE</b><br>Features include:<br>• Billing<br>• Automatic Cash Application<br>• Inventory Interface<br>• Multi-currency Systems Schedule<br>• Under control of the CATS MASTER Systems Controller, you avoid FEE with the license of any of the CATS programs. Also available are Accounts Payable, Cash Requirements, Accounts Receivable, Retail System, and inventory Reconciliation.<br>For information contacts<br>Tom Lopard, President<br>400 E. 22nd - Phone 924-4241 |                                                                                                                                                                                           |                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>3/30/155</b> 2 mag. 3330 (16m), 2314 (16m), 10 3420-5<br>Weekdays 8am-5pm \$155/hr.<br>Weekends 8am-5pm \$85/hr.<br>12 hr. block \$85/hr.<br>weekend \$75/hr.                                                                                                                                                        | <b>3/30/135</b> 144k, 1 2314, 4 2311, 8 3420-5 Tapes<br>8am-5pm \$135/hr.<br>5pm-8pm \$85/hr.<br>Weekdays \$40/hr.<br>Weekends \$35/hr.<br>12 hr. block \$35/hr.<br>weekends \$35/hr.                                                                                                                                                                                                                                                                                                                              | <b>ACCOUNTING IV</b><br>THE FINEST<br>GENERAL LEDGER<br>AND FINANCIAL<br>REPORTING<br>SYSTEM<br>AVAILABLE                                                                                                                                                                                                                                                                                                                    | <b>McCORMACK &amp; DODGE CORPORATION</b><br>HAS DEVELOPED MARKETED MAINTAINED<br>Accounting-oriented software products over the past five years. Over 400 companies in the U.S. are using one or more of the following:<br>Fixed Asset Analysis & Accounting System<br>Accounts Receivable System<br>Investment Analysis System | <b>450 COMPANIES HAVE GAINED THE COMPETITIVE EDGE WITH MSA SOFTWARE PACKAGES</b><br> <ul style="list-style-type: none"> <li>• Industry User Groups</li> <li>• IBM, Burroughs, RCA, Honeywell, ICL</li> <li>• Warranted Performance</li> <li>• Exceptional Documentation</li> <li>• Continued Enhancements</li> </ul>                                                                                                                           |                                                                                                                                                                                           |                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>3/30/135</b> 240K, 4 3330's, 1 2314, 6 2401-6 Tapes<br>- Rates same as 3/30/135 above                                                                                                                                                                                                                                | <b>3/30/30</b> 64K, 6 2401 Tapes, 5 2311's<br>8am-5pm \$35/hr.<br>5pm-8pm \$25/hr.<br>Weekdays \$25/hr.<br>Weekends \$25/hr.                                                                                                                                                                                                                                                                                                                                                                                       | <b>Featuring:</b><br>• Conventional Report Generator<br>• Graphic Report Generator<br>• Matrix Report Generator<br>• Responsibility Reporting<br>• Flexible Budgeting Module<br>• Multiple Currency Version to accommodate foreign subsidiary accounting<br><b>informatics inc</b><br>1000 E. Main Street<br>Suite 200<br>New York, N.Y. 10002<br>Tel: (212) 462-2100                                                        | <b>USER ACCEPTANCE BY PRODUCT</b><br>PAYROLL/PERSONNEL-175<br>GENERAL LEDGER-70<br>FIXED ASSETS-140<br>ACCOUNTS PAYABLE-60<br>INVENTORY CONTROL-15<br>(Announced 1/73)<br>Write or Call to Compare<br>William M. Gross<br>Management Science America<br>3445 Peachtree Road, N.E., Suite 1300<br>Atlanta, Ga. 30328             | <b>FOR FURTHER INFORMATION CALL PAUL SARRIS or RON ELLIS (312) 346-1331</b><br><b>Computer Research Corporation</b><br>200 N. Michigan Ave.<br>Chicago, Ill. 60601<br>Largest Computer Time Sales Company                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                           |                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
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|---------------------|----------------------------------------|
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## First Computer Loss

# Mohawk Scores Record Revenues

UTICA, N.Y. — Despite record revenues for the year ended July 31, Mohawk Data Sciences Corp. (MDS) incurred a loss of \$1.3 million compared with earnings of \$289,000 in 1972.

The loss was "disappointing," President Richard P. Rifenburgh said, especially in view of the record revenues and success in implementing cost reduction programs.

### Operating Net Up

"Income before interest and taxes on income actually increased 36% over last year's first quarter, but extremely high interest costs combined with the unavailability of domestic tax credits to offset foreign income taxes impacted us severely," Rifenburgh remarked. "The domestic tax credits will be available to MDS on a carry-forward basis," he added.

Revenues reached nearly \$41 million, compared with \$33.5 million a year ago.

Rental and service income rose to \$23.5 million compared with \$19 million a year ago. Sales increased to \$17.5 million from \$14.4 million in 1972, when MDS sold about \$3.2 million to Randolph Peripheral Corp.

The figures for 1973 include results of operations of Elastolabs Corp. and Computing Efficiency, Inc., acquired in Janu-

ary and March this year.

The firm is continuing to make progress in penetrating its market, Rifenburgh said.

Deliveries of the System 2400 continue strong and Rifenburgh added he is confident the new System 2300, with deliveries starting in November, "should penetrate a good share of data

capture and document preparation market, which is estimated at 100,000 units by 1977."

The recent court decision in the IBM-Telex case, if upheld, "promises in the long run to be beneficial to MDS since many of our products are in competition with equipment manufactured by IBM."

## Pertec 1973 Earnings Decline

LOS ANGELES — Rising revenues and declining earnings were the story at Pertec Corp. for the year ended June 29. Increased costs for engineering, marketing and production startup for new products and the result of the proxy contest were reasons for the decline in earnings, according to President Ryal R. Poppa.

Earnings were off to \$1.6 million or 54 cents a share from nearly \$2 million or 64 cents a share in 1972.

Revenues climbed to \$27.4 million from \$22.9 million, and reflected increases in all segments of the firm's business, Poppa said.

The 1973 results include an extraordinary credit of \$12,000, the difference between \$80,000 for proxy contest expenses and a \$92,000 tax loss carryover stemming from an acquisition in 1970.

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## Earnings Reports

| TECHNITROL<br>Three Months Ended June 30 |           |           | EX-CELL-O<br>Nine Months Ended Aug. 31 |             |             |
|------------------------------------------|-----------|-----------|----------------------------------------|-------------|-------------|
|                                          | 1973      | 1972      |                                        | 1973        | 1972        |
| Skr Ermd                                 | \$1.10    | .....     | Skr Ermd                               | \$1.50      | \$1.39      |
| Revenue                                  | 2,586,291 | \$964,155 | Revenue                                | 245,070,000 | 204,967,000 |
| Earnings                                 | 143,968   | (61,436)  | Spec Chg                               | .....       | \$3,000,000 |
| Net Sfr                                  | .....     | .....     | Earnings                               | 12,510,000  | 3,300,000   |
| Earnings                                 | 4,968,779 | 2,229,642 |                                        |             |             |
| Termos                                   | 241,406   | (21,697)  |                                        |             |             |

\*From phase-out of product lines of EX-O Computer products.

| COMPUTER INSTRUMENTS     |             |           | SCIENTIFIC COMPUTERS |           |           |
|--------------------------|-------------|-----------|----------------------|-----------|-----------|
| Six Months Ended July 13 |             |           | Year Ended June 30   |           |           |
|                          | 1973        | 1972      |                      | 1973      | 1972      |
| Skr Ernd                 | .....       | \$ .02    | Skr Ernd             | \$ .14    | \$ .21    |
| Revenue                  | \$2,409,530 | 2,472,283 | Revenue              | 3,773,326 | 3,684,722 |
| Earnings                 | (149,520)   | 32,638    | Earnings             | 112,975   | 172,516   |

| KEANE ASSOCIATES           |           |           |
|----------------------------|-----------|-----------|
| Three Months Ended June 30 |           |           |
|                            | 1973      | 1972      |
| Shr. Emd                   | \$11      | \$        |
| Revenue                    | 1,018,000 | 752,000   |
| Earnings                   | 96,000    | 66,000    |
| 6 Mo Shr                   | .22       | .22       |
| Revenue                    | 1,973,000 | 1,498,000 |
| Earnings                   | 187,000   | 129,000   |

| DIGI-LOG SYSTEMS           |           |        |
|----------------------------|-----------|--------|
| Three Months Ended June 30 |           |        |
|                            | 1973      | 1972   |
| Shr Em'd                   | \$10      | 8      |
| Revenue                    | 615,750   | 82     |
| Earnings                   | 60,768    | (46,4) |
| 9 Mo Rev                   | 1,000,062 | 193    |

|                              |           |         |
|------------------------------|-----------|---------|
| Loss                         | 104,946   | 131,000 |
| <b>ELECTRONIC TABULATING</b> |           |         |
| Six Months Ended June 30     |           |         |
|                              | 1973      | 1972    |
| Shr Empl                     | 833       | 870     |
| Revenue                      | 1,167,206 | 870,000 |
| Spec Item                    | 100,000   | ..      |
| Earnings                     | 194,765   | 34,000  |

| MENTOR             |           |           |
|--------------------|-----------|-----------|
| Year Ended June 30 |           |           |
|                    | 1973      | 1972      |
| Shr Ernd           | \$12      |           |
| Revenue            | 4,720,219 | 3,205,000 |
| Tax Cred           | 45,000    | 135,000   |

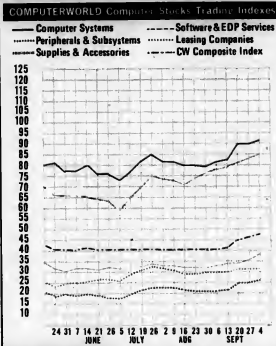
|                            |           |           |
|----------------------------|-----------|-----------|
|                            | 1973      | 1972      |
| <b>DATAMATION SERVICES</b> |           |           |
| Six Months Ended June 30   |           |           |
| Shr Eand                   | 8(.08)    |           |
| Revenue                    | 1,059,351 | 1,313,351 |
| Earnings                   | (97,574)  | 56,574    |

|          | 1973    | 1972      |
|----------|---------|-----------|
| Revenue  | 288,561 | 96,000    |
| Earnings | 39,216  | (137,000) |

|          | 1973      | 1972      |
|----------|-----------|-----------|
| Shr Erid | \$1.19    |           |
| Revenue  | 2,596,917 | 1,664,000 |
| Earnings | 196,194   | 114,000   |
| 6 Mo Rev | .37       |           |
| Revenue  | 5,136,752 | 3,084,000 |
| Earnings | 366,306   | 226,000   |

| SYSTEM DEVELOPMENT |            |        |
|--------------------|------------|--------|
| Year Ended June 24 |            |        |
|                    | 1973       | \$19   |
| Shr Exnd           | \$ .80     |        |
| Revenue            | 72,435,000 | 51,514 |
| Earnings           | 1,531,000  | 1,235  |

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